A10 Networks Certified Professional Program

Frequently Asked Questions

1. What is changing with A10 Networks Certification Program?

We are launching six new technical certifications as part of our A10 Networks Certified Professional Program (ACP) and A10 Certified Architect (ACA):

- A10 Certified Professional System Administration
- A10 Certified Professional Application Delivery
- A10 Certified Professional CG-NAT and IPv6 Migration
- A10 Certified Professional DDoS Protection
- A10 Certified Professional Secure Web Access
- A10 Certified Architect (ACA) [ACOS version number

2. When are these new exams available?

The changes begin April 15, 2020.

3. How does it differ from the former accreditation program?

Moving forward, all certification exams will be third-party proctored whether taken in person or online.

4. What's the process for exchanging unexpired TR-EXAM SKUs for Kryterion vouchers?

An A10 Training representative will contact sales representatives to complete exchange with the customer.

5. Is there a cost to take a certification exam?

Yes, the cost is $200. Exams are purchased and scheduled through Kryterion Global Testing Solutions, an industry-recognized leader in certification exam delivery.

6. How are exams being given?

Kryterion provides two proctored options: online or in-person at one of Kryterion's testing center locations around the world.

7. How do I purchase a new exam through Kryterion?

To purchase a new exam, visit https://www.webassessor.com/A10CertifiedProfessional, create a new account and follow the steps.

8. What if I already have a Kryterion account for taking exams from another company?

A new Kryterion user account is required for purchasing A10 exams.

9. What knowledge is required to pass the exam? What do we need to prepare for it?

Students who take classes are given PDFs of both the class slide deck and lab files which provide enough information to take the exams.

10. When will I get my exam results?

Upon completion of your exam, you will receive a pass or fail notification on the testing screen.

11. Is there an option to reschedule my in-person exam if I cannot make my scheduled appointment?

You may cancel or reschedule an exam through the Webassessor portal with no additional fee up to **72 hours prior to your scheduled exam time**. No-shows, cancellations and reschedules within 72 hours of your scheduled exam time will incur an additional fee or the forfeiture of your exam fee altogether. Exam fees, vouchers or coupons used to pay for the exam will not be refunded for sessions canceled without proper notice.

12. Is there an option to reschedule my online exam if I cannot make my scheduled appointment?

You may cancel or reschedule an exam through the Webassessor portal with no additional fee up to **24 hours prior to your scheduled exam time**. No-shows, cancellations and reschedules within 24 hours of your scheduled exam time will incur an additional fee or the forfeiture of your exam fee altogether. Exam fees, vouchers or coupons used to pay for the exam will not be refunded for sessions canceled without proper notice.

13. How is the certificate issued once I pass a test?

A PDF will be emailed upon successful completion of the exam.

14. If I fail, how soon can I retake the exam?

Test takers who do not pass an exam must wait 7 days before they are eligible to retake the exam. For each exam attempt, the full registration price must be paid.

15. How do I become an A10 Certified Architect?

To become an A10 Certified Architect, you must pass five exams, four of which must be on the same version of ACOS. Upon successful completion of the exams, email training@a10networks.com for verification.

16. How is this valuable to me?

Skills development and training is a life-long process. According to Global Knowledge, 85 percent of IT professionals hold at least one certification. The A10 Networks Certified Professional (ACP) and A10 Certified Architect (ACA) designations help our sales teams and customers advance their careers and demonstrate their expertise. A10 recognizes the value of the expertise our sales teams and customers have developed over time with A10's secure application services.

17. What's the best way to certify a group of people?

Exam vouchers may be purchased in bulk, eliminating the need for candidates to pay individually. They simply enter a voucher code when scheduling exams. Contact training@a10networks.com to request a voucher form.

18. How long will the certification be valid?

Certification, like accreditation, is valid for three years.

About A10

A10Networks.com

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