

# CRC Health Group Chooses A10 ADC for Server Load Balancing Solution

*“The A10 Networks A10 ADC delivers tremendous value by including all of the required features, such as GSLB and local traffic management, in the plat- form. Buying two boxes to do local and global traffic management was not an option for us when we could achieve this in a single box with the A10 ADC. In addition, the responsiveness of A10’s support and development teams to meet our needs quickly is a key differentiator.”*

**Jay Raimondi**

Vice President and CTO, CRC Health Group, Inc.

## Situation

CRC Health Group is the largest provider of specialized behavioral health care services in the U.S., treating more than 30,000 patients each day. CRC has 145 facilities with staff located across the U.S.

## Solution

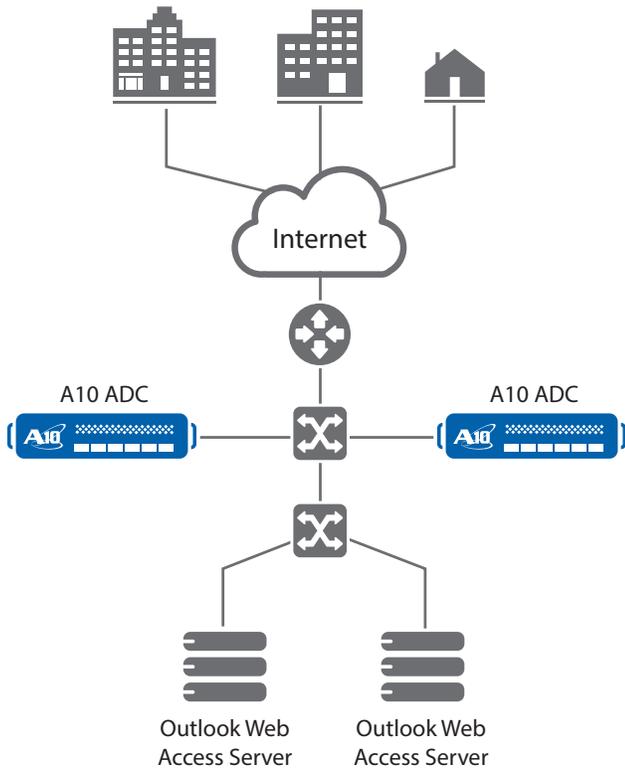
CRC provides its staff with Microsoft Outlook Web Access so that its users can access email anywhere and anytime when they are off-site, or on site but not at their own terminal. To ensure that Outlook Web Access is always available and responsive, CRC deployed A10 Networks® A10 ADC server load balancers to balance the load.

## Success

The A10 ADC load balances HTTP, HTTPS and POP3. The A10 ADC also off-loads SSL, which reduces the number of servers required to support Web transactions, while at the same time increasing transaction speed. Today, CRC staff reports experiencing faster Web response times since the A10 ADC was deployed.

In the future, CRC requires a Global Server Load Balancing (GSLB) solution for site-to-site failover. In addition to the industry-leading price/performance, CRC chose A10 ADC for its unique and efficient approach for GSLB, which is included in all A10 ADC models with no additional charge.

Prior to purchasing the A10 ADC, CRC Health Group already deployed A10’s identity management appliance. Utilizing the User Self Service module, CRC increased compliance scores by allowing critical password management functions to be centralized via the A10 platform. This resulted in reduced help desk calls and increased user productivity.



The A10 ADC has a comprehensive Layer 4-7 feature set and flexible virtualization technologies such as A10 Networks aVCS™ Virtual Chassis System, multi-tenancy and more for public, private and hybrid cloud environments. In addition, A10 leads in IPv6 migration technologies with many large-scale deployments worldwide.

A10 ADC delivers an industry-leading return on investment (ROI) by leveraging A10's 64-bit Advanced Core Operating System (ACOS), with a scalable shared-memory parallelism architecture that surpasses the competition in scalability and flexibility.

For more information, visit: [www.a10networks.com/products/application\\_delivery\\_controllers.php](http://www.a10networks.com/products/application_delivery_controllers.php)

### About CRC Health Group

CRC Health is the largest provider of specialized behavioral health care services in the U.S. CRC Health treats more than 30,000 people with drug and alcohol addiction, learning differences, weight management issues, eating disorders, and other behavioral issues each day. For more information, please visit: [www.crchealth.com](http://www.crchealth.com).

### About A10 Networks

A10 Networks is a leader in application networking, providing a range of high-performance application networking solutions that help organizations ensure that their data center applications and networks remain highly available, accelerated and secure. Founded in 2004, A10 Networks is based in San Jose, California, and serves customers globally with offices worldwide. For more information, visit: [www.a10networks.com](http://www.a10networks.com)

### About A10 Application Delivery Controllers

A10 ADC is a scalable, high-performance application networking platform that delivers enterprises, web properties and Internet Service Providers (ISPs) with superior reliability and an energy-efficient footprint for low total cost of ownership (TCO). With A10 ADC, customers of all sizes benefit from application availability, scalability and performance, increased infrastructure efficiency and a faster end user experience.

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To learn more about the A10 Thunder Application Service Gateways and how it can enhance your business, contact A10 Networks at: [www.a10networks.com/contact](http://www.a10networks.com/contact) or call to talk to an A10 sales representative.

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