



# Thunder ADC with Microsoft Skype for Business Server 2015 Deployments

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## Overview

A10 Networks® Thunder® ADC line of Application Delivery Controllers provides intelligent load balancing, security, acceleration and optimization for Microsoft Skype for Business Server 2015.

The purpose of this guide is to provide a step-by-step process for deploying A10 Thunder ADC as a load balancer in a Microsoft Skype for Business Server 2015 deployment.

The following topology (Figure 1) is designed to support Skype for Business voice services, presence, instant messaging, desktop sharing, collaboration and Enterprise Voice Features for both internal and external users with a high availability (HA) system architecture. In this guide, four A10 Networks vThunder ADCs are used to deploy four (4) different zones/services: Internal/Front End, Internal Edge, External Edge and Reverse Proxy. The solution can be deployed with virtual or physical appliances in the same way, and you can also configure Application Delivery Partitions (ADPs) to consolidate the four Thunder ADC devices into one or more (physical or virtual) appliances.

For additional Microsoft deployment guides such as Lync Server, Microsoft Exchange and/or SharePoint, please refer to <https://www.a10networks.com/resources/deployment-guides>.

## Skype for Business Server 2015 Roles

Each server running Skype for Business Server runs one or more server roles. A server role is a defined set of Skype for Business Server functionalities provided by that server. The primary server roles are described below<sup>1</sup>.

### Front End Servers

In Skype for Business Server Enterprise Edition, the Front End Server is the core server role, and runs many basic Skype for Business Server functions.

The Front End Server includes the following:

- User authentication and registration
- Presence information and contact card exchange
- Address book services and distribution list expansion
- IM functionality, including multiparty IM conferences
- Web conferencing, PSTN Dial-in conferencing and A/V conferencing (if deployed)
- Application hosting, for both applications included with Skype for Business Server (for example, Conferencing Attendant and Response Group application), and third-party applications
- Web components to supported web-based tasks such as web scheduler and join launcher
- (Optionally) Archiving, to archive IM communications and meeting content for compliance reasons
- (Optionally if Persistent chat is enabled) Persistent Chat Web Services for Chat Room Management and Persistent Chat Web Services for File Upload/Download
- (Optionally) Monitoring, to collect usage information in the form of call detail records (CDRs) and call error records (CERs), which provide metrics about the quality of the media (audio and video) traversing your network for both Enterprise Voice calls and A/V conferences

A Front End pool is a set of Front End Servers, configured identically, that work together to provide services for a common group of users. Standard Edition servers cannot be pooled, whereas multiple Enterprise Edition Servers can exist in a pool to provide redundancy and scalability.

<sup>2</sup><https://technet.microsoft.com/en-us/library/dn933894.aspx>

## Back End (BE) Server

The Back End (BE) Servers run Microsoft SQL and provide database services for the front end pool. The information stored in the SQL servers includes user contact lists, presence information, conferencing details and conferencing schedule information. The SQL server can be configured as a single back end server; however, a cluster of two or more servers is recommended for failover. The BE Servers do not run any Skype for Business Server software. The BE server requirement can be implemented with Microsoft SQL Server 2012 or Microsoft SQL Server 2014 – Standard and Enterprise (64-bit edition)<sup>2</sup>.

## Edge Server

Edge Server enables your users to communicate and collaborate with users outside the organization's firewalls. These external users can include: the organization's own users who are currently working offsite; users from federated partner organizations; and outside users who have been invited to join conferences hosted on your Skype for Business Server deployment. Each Edge Server has two network interfaces, external and internal. The external interface accepts connections initiated from the Internet, and the internal interface accepts connections initiated from the internal network.

## Office Online Server

Office Online Server is the next version of Office Web Apps Server and is used in Skype for Business Server 2015 for sharing and rendering of PowerPoint presentations.

## Reverse Proxy

Reverse Proxy publishes to the Internet the web components of Front End Servers and Office Online Server (OOS) services.

## Deployment Topology

Figure 1 shows a Skype for Business Server 2015 deployment using Thunder ADCs. It provides the following services:

- Login and Presence Functionality
- Instant Messaging, including multiparty IM conferences
- Audio/Video Calls
- Desktop Sharing
- PowerPoint Sharing

In this setup, four vThunder ADCs were used to deploy four (4) different zones/services: Internal/Front End, Internal Edge, External Edge and Reverse Proxy. The solution can be deployed in the same way using either virtual or physical appliances. You can also configure ADPs to consolidate the four Thunder ADCs into one or more (physical or virtual) devices.

<sup>2</sup><https://technet.microsoft.com/en-us/library/dn951388.aspx#DBs>

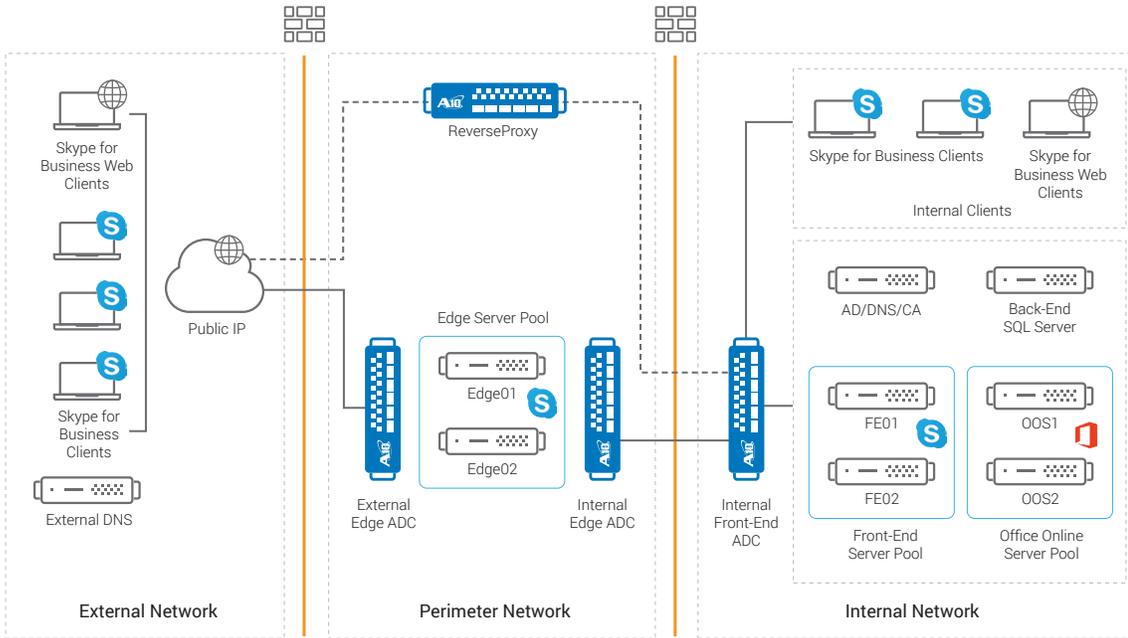


Figure 1: Lab topology

Table 1 shows Hostname and IP address on each element/device used in this guide (as shown in the above diagram).

Table 1: Lab Setup

Role	Load Balancing VIP	Device Hostname	IP Address
Active Directory (AD), Internal Certificate Authority (CA), Internal DNS	NA	DC	10.0.3.10/24
Front End	10.0.3.123/24	FE01	10.0.3.12/24
		FE02	10.0.3.13/24
Back End	NA	SQL	10.0.3.11/24
External Edge	192.0.2.111, 112, 113/24	Edge01	192.0.2.21, 22, 23/24
		Edge02	192.0.2.31, 32, 33/24
Internal Edge	10.0.4.30/24	Edge01	10.0.4.31/24
		Edge02	10.0.4.32/24
Office Online Server (previously Office Web Apps Server)	10.0.3.125/24	OOS1	10.0.3.15/24
		OOS2	10.0.3.16/24
Reverse Proxy	192.0.3.108	Front End VIP	10.0.3.123/24
		OOS VIP	10.0.3.125/25
External DNS	NA	ExternalDNS	198.51.100.10
External Clients (Multiple)	NA	ExternalClient<number>	198.51.100.0/24
Internal Clients (Multiple)	NA	InternalClient<number>	10.0.2.0/24

Note specific to this guide:

1. This setup was tested with A10 Thunder ADC appliances running the A10 Networks Advanced Core Operating System (ACOS®) version 4.1.1-P1. The solution was deployed with four vThunder ADC devices, one for each of the four (4) different zones/services: Internal/Front End, Internal Edge, External Edge and Reverse Proxy. The solution can also be deployed in the same way using virtual or physical appliances, and you can also configure ADPs to consolidate the four Thunder ADC devices into one or more (physical or virtual) appliances. Two devices are going to be required for high availability.
2. Microsoft Skype for Business Server 2015 was tested through communication with IM, Presence, Desktop Collaboration and Audio Video (AV) conferencing. Testing was performed for both internal and external users.
3. Testing was performed using Microsoft Skype for Business Server 2015 Enterprise Edition Server with 64-bit Microsoft SQL Server 2012 Enterprise Edition.
4. Skype for Business 2015 Server Front End and Edge Server components were running on Windows 2012 R2 (64-bit) Standard Edition Server. Office Online Server was running on Windows Server 2012 Datacenter Edition.
5. Skype for Business Basic Client 64-bit on Windows 7/10 was used for desktop client.
6. Office Online Server (OOS) was tested with PowerPoint presentation sharing.

## Configuring the Thunder ADC Device

The Thunder ADC device provides the following management interfaces:

### Command-Line Interface (CLI)

The CLI is a text-based interface in which commands are entered on a command line. The CLI is directly accessible through the serial console or over the network using either of the following protocols: either of the following protocols: Secure protocol – Secure Shell (SSH) version 2.

Unsecure protocol – Telnet (if enabled)

### Graphical User Interface (GUI)

The GUI is a web-based interface in which you click to access configuration or management pages and type or select values to configure or manage the device. You can access the GUI using Hypertext Transfer Protocol over Secure Socket Layer (HTTPS).

## Log into the CLI

A10 Thunder ADC provides advanced features for securing management access to the device. This section assumes that only the basic security settings are in place.

To log into the CLI using SSH:

1. On a PC connected to a network that has access to a dedicated management interface, open an SSH connection to the IP address of the management interface.

**NOTE:** The default IP address is 172.31.31.31.

2. Generally, if this is the first time the SSH client has accessed the Thunder ADC device, the SSH client displays a security warning. Read the warning carefully, then acknowledge the warning to complete the connection. Click **Enter**.
3. At the login as: prompt, enter the username **admin**.
4. At the Password: prompt, enter the admin password. The default password is **a10**. If the admin username and password are valid, the command prompt for the User EXEC level of the CLI appears:

```
vThunder>
```

The User EXEC level allows you to enter a few basic commands, including some **show** commands as well as **ping** and **traceroute**.

5. To access the Privileged EXEC level of the CLI and allow access to all configuration levels, enter the **enable** command. At the Password: prompt, enter the enable password as **blank**. Then click **Enter**.

**NOTE:** This is not the same as the admin password, although it is possible to configure the same value for both passwords.

If the enable password is correct, the command prompt for the Privileged EXEC level of the CLI appears:

```
vThunder#
```

6. To access the global configuration level, enter the **config** command. The following command prompt appears:

```
vThunder (config) #
```

**NOTE:** See the *Thunder Series Configuration Guide*, or the *Thunder Series System Configuration and Administration Guide and Application Delivery and Server Load Balancing Guide*, for additional features and functions of the Thunder ADC device.

## Log onto the GUI

To log onto the GUI:

1. In your web browser, enter the HTTPS request with the management IP address of the Thunder ADC device, such as `https://management-IP-address/`. A logon screen is displayed.



Figure 2: GUI login screen

**NOTE:** For the default admin credentials, the username is **admin** and the password is **a10**.

2. Enter your admin username and password and click **OK**.

The Dashboard page will appear, showing at-a-glance information for your Thunder ADC device.

## Services Required for Skype for Business 2015 Deployment

The following tables list the load-balancing services required for a Skype for Business 2015 Enterprise Server deployment.

**Table 2: Services on Front End Server**

Service Name	Port	vPort Type	Source NAT	Feature Template	Usage Note
Front End Service	135	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for Distributed Component Object Model (DCOM)-based operations such as Moving Users, User Replicator Synchronization and Address Book Synchronization.
Web Compatibility Service	443	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for communication from Front End Servers to web farm fully qualified domain names (FQDNs) (the URLs used by IIS web components). Client SSL template is required if SSL offload is configured.
Web Server Component	4443	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for web access from remote user. Client SSL template is required if SSL offload is configured.
Front End Service	444	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for HTTPS communication between the Focus (Skype for Business Server component that manages conference state) and the individual servers. This port is also used for TCP communication between Survivable Branch Appliances and Front End Servers.
Front End Service	5061	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	All internal SIP communications between servers (MTLS). SIP communications between Server and Client (TLS). SIP communications between Front End Servers and Mediation Servers (MTLS). Also used for communications with Monitoring Server.

**Table 3: Optional Services on Front End Server**

Service Name	Port	vPort Type	Source NAT	Feature Template	Usage Note
Application Sharing Service	5065	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for incoming SIP listening requests for application sharing
Response Group Service	5071	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for incoming SIP requests for the Response Group application
Conferencing Attendant Service (Dial-in Conferencing)	5072	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for incoming SIP requests for Attendant (dial-in conferencing)
Conferencing Announcement Service	5073	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for incoming SIP requests for the Skype for Business Server Conferencing Announcement service (that is, for dial-in conferencing)
Call Park Service	5075	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for incoming SIP requests for the Call Park application
Audio Test Service	5076	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Used for incoming SIP requests for the Audio Test service

**NOTE:** Details of port and protocol Skype for Business 2015 Front End Server uses are described at the following URL: <https://technet.microsoft.com/en-us/library/gg398833.aspx>

**Table 4: Services on Internal Edge**

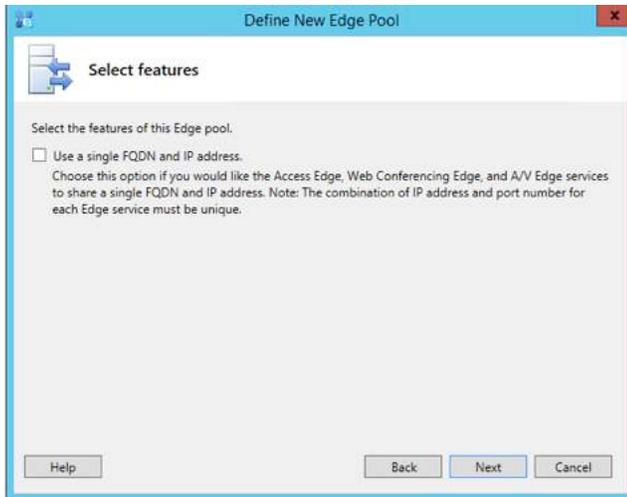
Role/ Protocol	Port	vPort Type	Source NAT	Feature Template	Usage Note
STUN/ MSTURN	443	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Fallback path for A/V media transfer between internal and external users if UDP communication cannot be established. TCP is used for file transfer and desktop sharing.
STUN/ MSTURN	3478	UDP	Yes	Persistence: Source-IP Health Monitor: HM	Preferred path for A/V media transfer between internal and external users.
Access/SIP	5061	TCP/ MTLS	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Inbound/Outbound SIP traffic (to/ from Director, Director pool virtual IP address, Front End Server or Front End pool virtual IP address) from/to Edge Server internal interface.
SIP/MTLS	5062	TCP	Yes	Persistence: Source-IP TCP: TCP Health Monitor: HM	Authentication of A/V users (A/V authentication service) from Front End Server or Front End pool IP address or any Survivable Branch Appliance or Survivable Branch Server using this Edge Server.

**NOTE:** Details of port and protocol Skype for Business 2015 Edge Server uses are described at the following URL: <https://technet.microsoft.com/en-us/library/mt346416.aspx>

**Table 5: Services on External Edge**

Role/Protocol	Port	vPort Type	Source NAT	Feature Template	Usage Note
Access/SIP(TLS)	443	TCP	No (Optional: Yes)	Persistence: Source-IP TCP: TCP Health Monitor: HM	Client-to-server SIP traffic for external user access
Access/SIP(MTLS)	5061	TCP	No (Optional: Yes)	Persistence: Source-IP TCP: TCP Health Monitor: HM	SIP signaling, federated and public IM connectivity using SIP
Web Conferencing/PSOM(TLS)	443	TCP	No (Optional: Yes)	Persistence: Source-IP TCP: TCP Health Monitor: HM	Web Conferencing media
A/V/STUN, MSTURN	443	TCP	No	Persistence: Source-IP TCP: TCP Health Monitor: HM	STUN/TURN negotiation of candidates over TCP/443
A/V/STUN, MSTURN	3478	UDP	No	Persistence: Source-IP Health Monitor: HM	STUN/TURN negotiation of candidates over UDP/3478

**NOTE:** During feature selection (Figure 3) of the external Edge pool installation, you will be asked to deploy the Skype Edge Server pool with either single or multiple FQDNs and IP addresses. Deselecting the **use a single FQDN and IP address** option will enable the external Edge pool to have multiple IP configurations. The Thunder ADC device can be deployed in either a single IP configuration or a multiple IP configuration. In a multiple IP configuration, three public virtual IP addresses (VIPs) will be required for Access, WebConf and AV. For a single FQDN and IP address configuration, one public VIP will be required.



*Figure 3: External Edge pool server feature selection*

**Protocol Definitions**

- DCOM – Distributed Component Object Model
- FQDN – Fully Qualified Domain Name
- MTLS – Multiplexed Transport Layer Security
- PSOM – Persistent Shared Object Model
- STUN – Session Traversal Utilities for NAT
- SIP – Session Initiation Protocol
- TLS – Transport Layer Security
- TURN – Traversal Using Relay NAT

**Table 6: Service on Office Online Server (Option)**

Service Name	Port	vPort Type	Source NAT	Feature Template	Usage Note
Office Online Server Service	443	TCP	Yes	Persistence: Cookie Health Monitor: OOS-80 Client SSL template: Required	Used for PowerPoint content sharing to Skype for Business clients. SSL Offload is recommended.

**Table 7: Services on Reverse Proxy (Option)**

Service Name	Port	vPort Type	Source NAT	Feature Template	Usage Note
Published Web Service	443 >> 4443 (redirect)	HTTPS	Auto	Health Monitor: HM Client SSL template: Required Server SSL Template: Required A10 Networks aFlex® TCL Scripting Technology or HTTP Template: Required <sup>1</sup>	Used for communication to Skype Front End Web service from remote user. Traffic sent to port 443 on the Reverse Proxy external interface is redirected to a pool on port 4443 from the Reverse Proxy internal interface so that the pool Web Services can distinguish it from internal web traffic.
Office Online Server Service	443	HTTPS	Auto	Health Monitor: HM Client SSL Template: Required Server SSL Template: Required aFlex TCL Scripting or HTTP Template: Required <sup>1</sup>	Used for PowerPoint content sharing/shared from remote users.

**NOTE:** Details of ports and protocol of Reverse Proxy is described at the following URL:  
<https://technet.microsoft.com/en-us/library/gg615011.aspx>

## Feature and Configuration Templates on Thunder ADC

This section describes steps to configure three features templates listed in the table above:

- L4 protocol template with TCP
- Persistence template with Source IP basis
- Health monitor template using ICMP (or TCP)

### How to Create a TCP Template

1. Go to **ADC > Templates > SLB > L4 Protocols**.
2. Click **Create > TCP** and configure as shown below:
  - Name: TCP
  - Idle Timeout: 1800
3. Click **OK** after configuration is completed and click **Save** to save configuration.

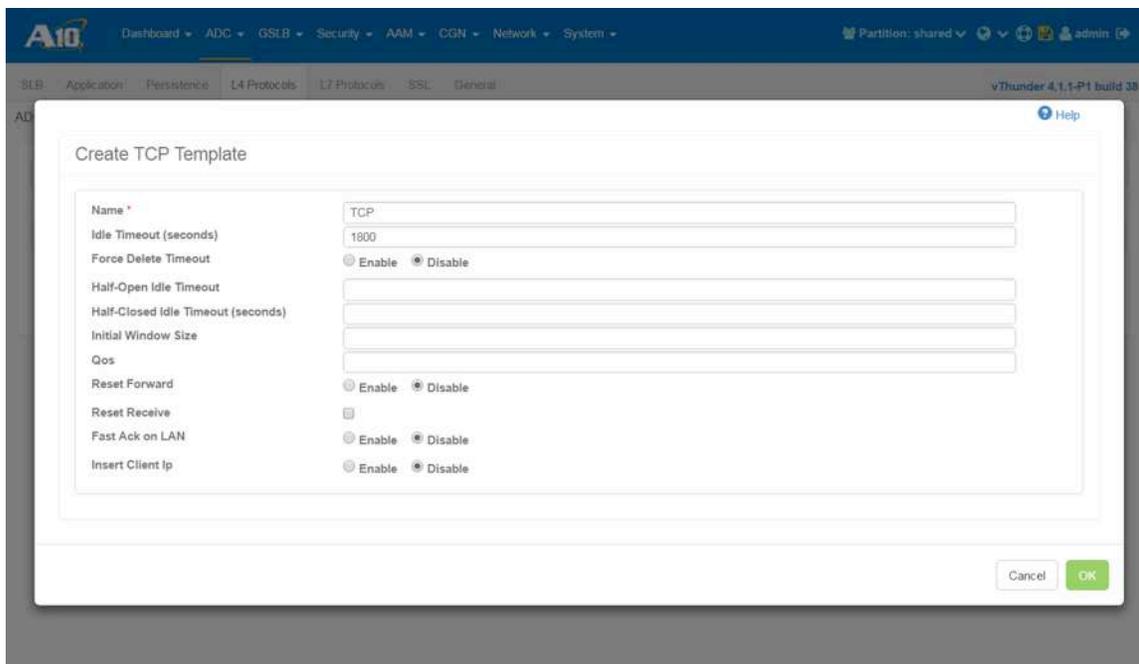


Figure 4: L4 TCP template

**NOTE:** The Idle Timeout value is the timer that resets an idle TCP connection on the Thunder ADC device.

### How to Configure Source IP Persistence

1. Go to **ADC > Templates > Persistence**.
2. Click **Create > Persist Source IP** and configure as shown below:
  - Name: SIP
  - Timeout: 20 Minutes
  - Netmask: 255.255.255.255 (default value)
3. Click **OK** after configuration is completed and click **Save** to save the configuration.

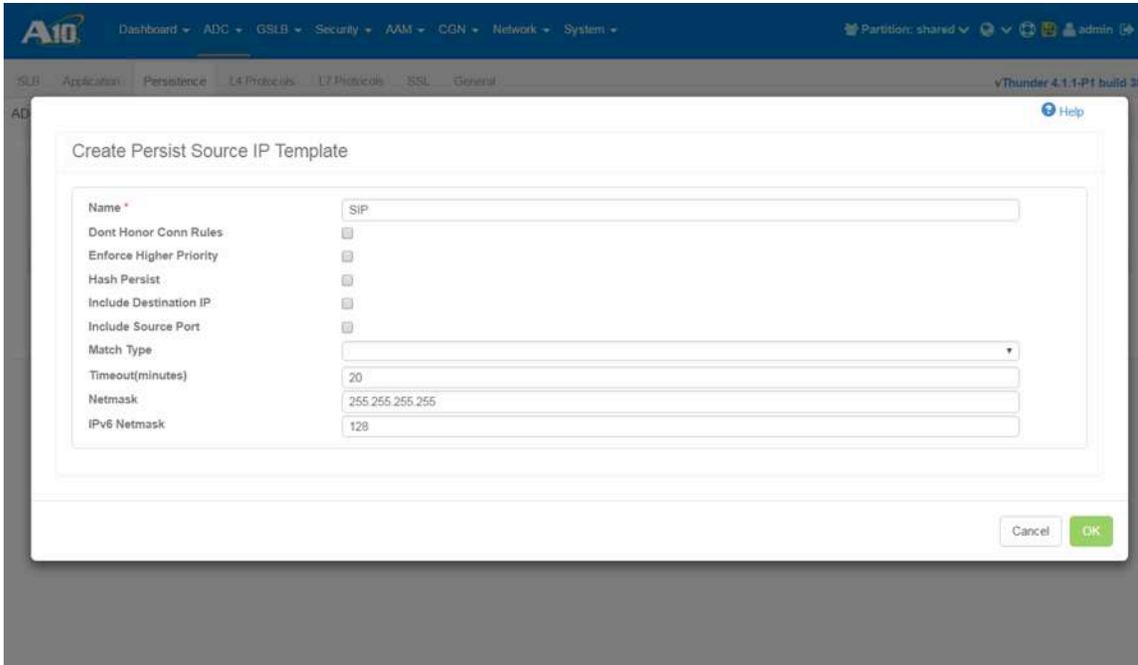


Figure 5: Source IP persistence template

## How to Configure a Health Monitor

1. Go to ADC > Health Monitors > Health Monitor.
2. Click **Create** and configure as shown below:
  - Name: HM
  - Use the default value in other fields
3. Click **OK** after completion and click **Save** to save the configuration.

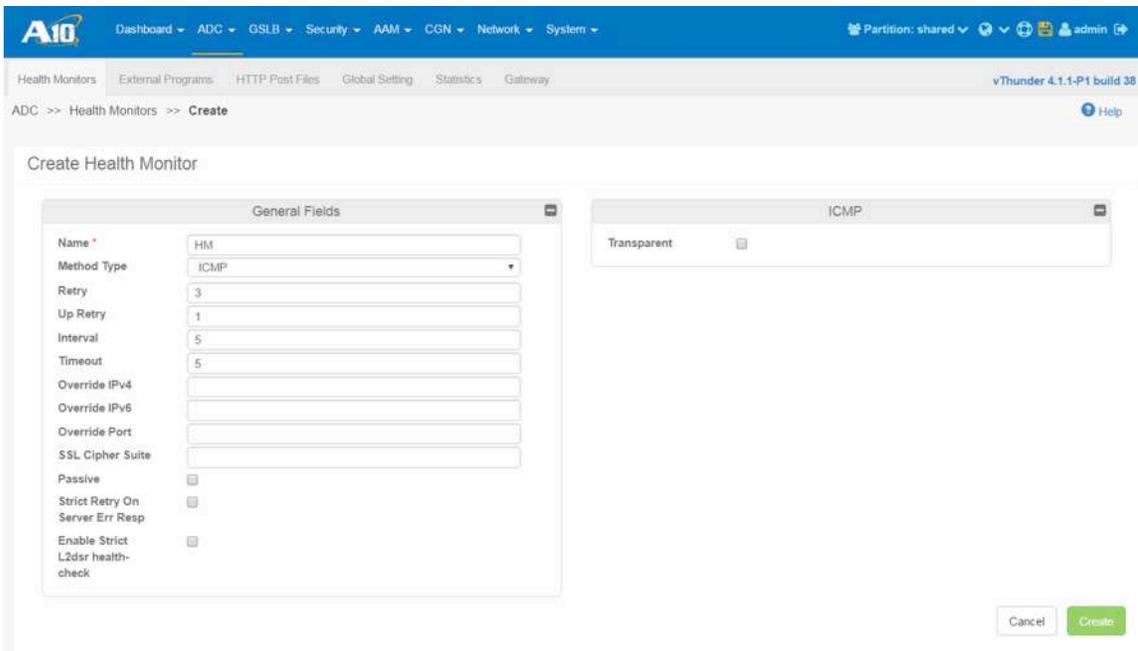


Figure 6: Health Monitor configuration

**NOTE:** You can configure a TCP port base health check. If you want to use this feature, you have to configure a health monitor configuration for all used TCP ports. The following is a sample configuration:

Name: TCP-443  
 Interval: 30  
 Timeout: 10  
 Type: TCP  
 Port: 443  
 Half Open: False

## Load Balancing for Skype Front End Pool

One or more pools can be configured in each site, and one or more Skype Front End Servers can be configured in each pool. The Skype Front End Server pool is a core component and composed of one or more Skype Front End Servers. IM/Presence, every Conference service, collaboration and voice are just a few of the services provided by the Front End pool. If there are multiple Front End Servers in a pool and one of them is under service outage mode, the rest of the healthy Front End Servers continue to provide all services to the end user.

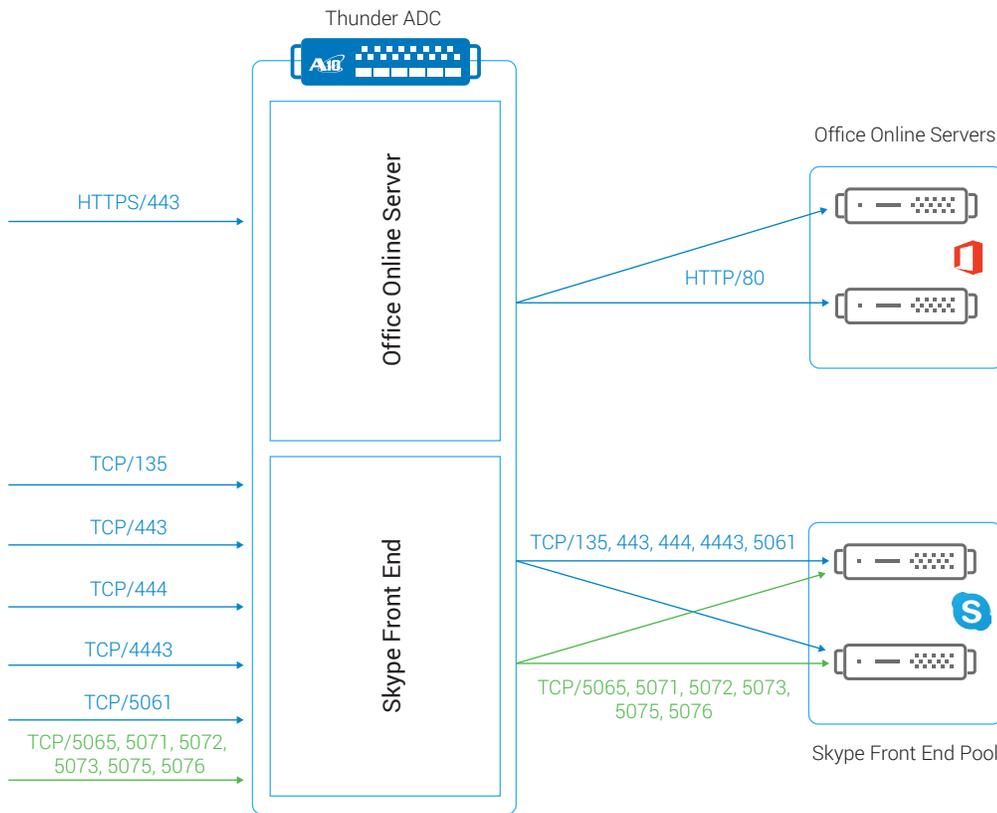


Figure 7: Load balancing image diagram for Front End pool and Office Online Servers

The following section describes how to configure a redundant Skype Server Front End Enterprise pool (services) on the Thunder ADC.

## Server Configuration

Configure Skype Front End Servers on the Thunder ADC.

1. Go to **ADC > SLB > Servers**.
2. Click **Create** to add a new server. In this test environment, the following information is used:
  - Name: FE1
  - Host: 10.0.3.12
  - Health Monitor: Leave blank (Health Monitor is configured at the Service Group level)

Figure 8: Configure a Front End Server

3. Click on **Create** in the Port section.
  - Enter the port number, select a proper protocol type, choose default for other values and click **Create**.

Figure 9: Configure ports for Front End Server

- Repeat the above procedure for all required ports. Refer to Table 1 and Table 2 to see which ports should be configured.

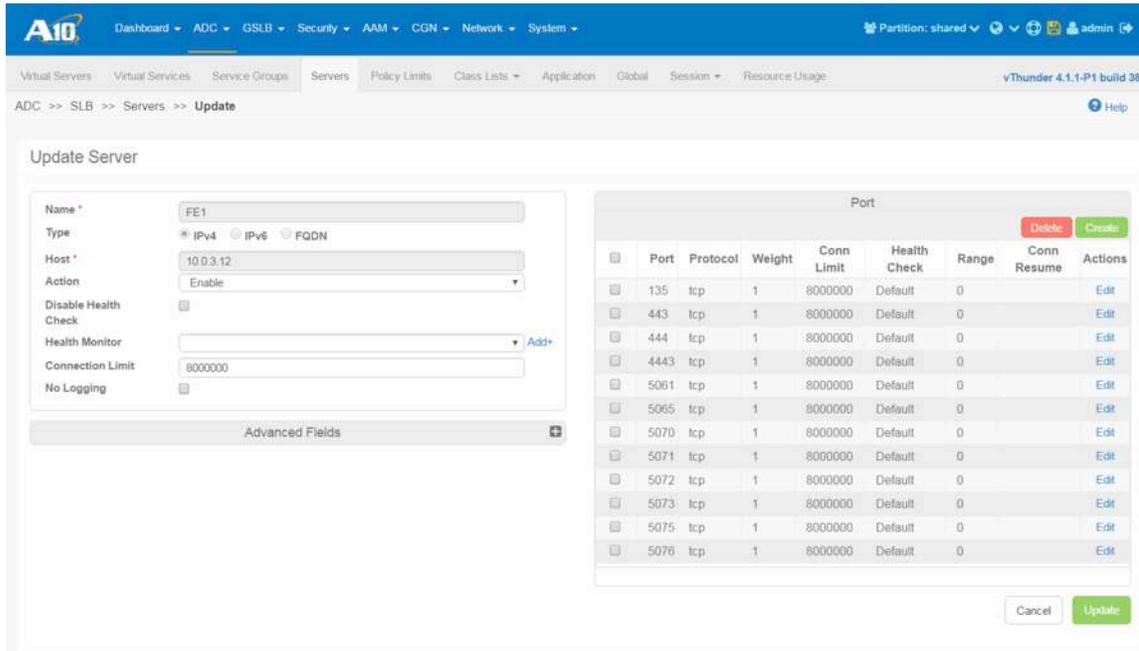


Figure 10: Configured port list for Front End Server

4. Click **Update** after the configuration is done and click **Save** to save the configuration.
5. Repeat the above steps (from 2 to 4) until all Front End Server configurations are completed. In this guide, FE2 is configured as well.

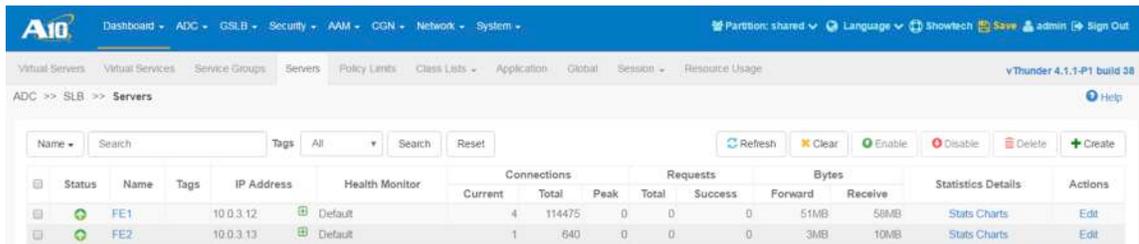


Figure 11: Configured Front End Server list

## Service Group Configuration

Configure a Service Group for Skype Front End Servers next.

1. Go to **ADC > SLB > Service Groups**.
2. Click **Create** to create a new Service Group. In this test environment, the following data has been used:
  - Name: 135
  - Type: TCP
  - Algorithm: Least Connection
  - Health Monitor: HM

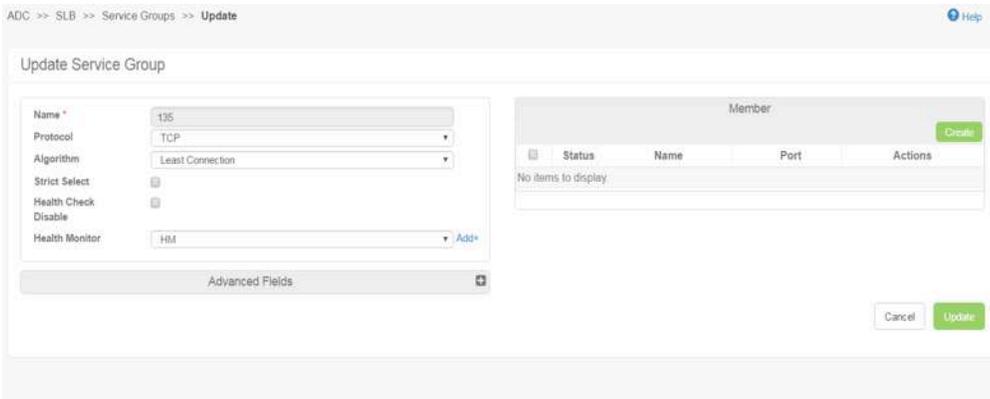


Figure 12: Front End Servers Service Group configuration

**NOTE:** The set of real servers, port and server selection algorithms are defined at the Service Group level. Multiple Service Groups can be defined if the application uses multiple ports on a single IP.

3. Click **Create** in the Member section and add the more than one server with appropriate port number.

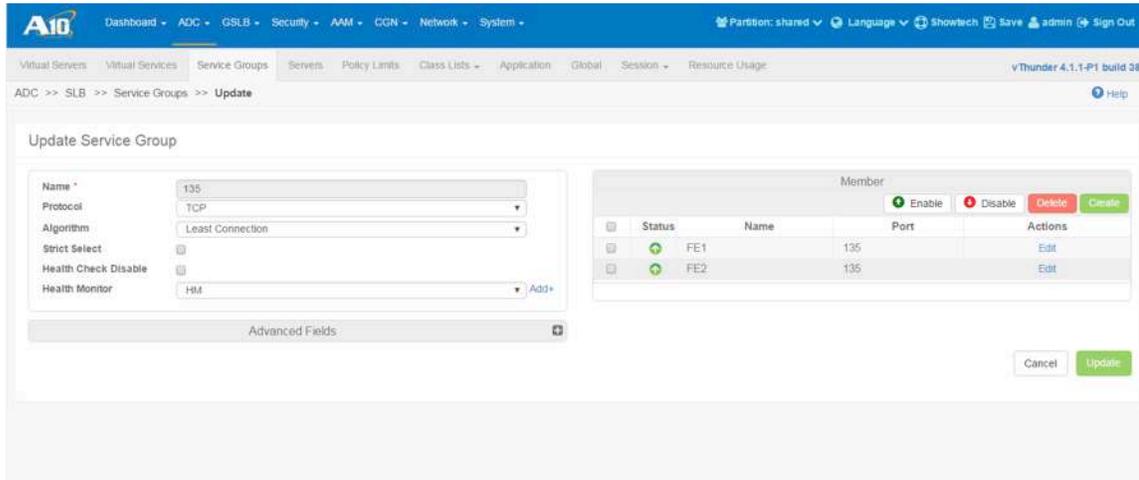


Figure 13: Front End Server Service Group

4. Click **Update** after the configuration is done and click **Save** to save the configuration.
5. Repeat the above steps (from 2 to 4) for all required ports and optional ports, if needed. Please refer to Table 1 and Table 2 to see which ports should be configured.

Status	Name	Tags	Type	Algorithm	Connections			Requests		Bytes		Servers				Statistics		Actions
					Current	Total	Peak	Success	Total	In	Out	Up	Down	Disabled	Total	Stats	Charts	
135			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
443			tcp	Least Connection	0	68	0	0	0	370KB	306KB	2	0	0	2	Stats	Charts	Edit
444			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
4443			tcp	Least Connection	0	10464	0	0	0	1MB	2MB	2	0	0	2	Stats	Charts	Edit
5061			tcp	Least Connection	5	1726	0	0	0	3MB	3MB	2	0	0	2	Stats	Charts	Edit
5065			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
5070			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
5071			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
5072			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
5073			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
5075			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
5076			tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit

Figure 14: Front End Server Service Group list

### Virtual Server Configuration

Next, create a virtual server (also as known as VIP) for Front End services.

1. Go to **ADC > SLB > Virtual Server**.
2. Click **Create** to create a virtual server. In this test environment, the following data is being used:
  - Name: FEVIP
  - IP Address : 10.0.3.123

*NOTE: Multiple virtual servers can be configured on the Thunder ADC device. A virtual server receives access requests from a client instead of a real server. Thunder ADC chooses a proper server which is configured within the associated Service Group and forwards the client request to it.*

**Create Virtual Server**

Name: FEVIP

Use-If-IP:  Enable  Disable

Wildcard:

Address Type:  IPv4  IPv6

IP Address: 10.0.3.123

Netmask:

Action: Enable

Advanced Fields:

**Virtual Port**

Port Number	Port Range	Protocol	Actions
No items to display			

Figure 15: Front End Server virtual server configuration

3. Go to the Virtual Port section and click **Create** to configure a virtual server port.
4. In the Virtual Server Port setting section, the test environment inputs the following configuration:
  - Name: \_10.0.3.123\_TCP\_135
  - Protocol: TCP
  - Port: 135
  - Service Group: 135

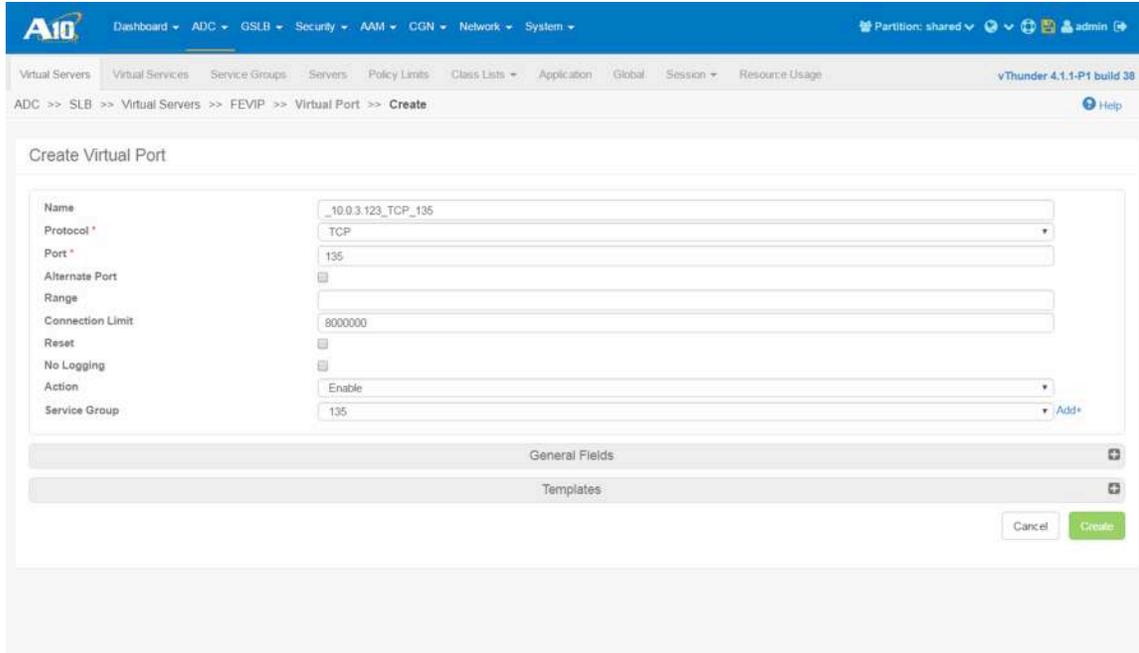


Figure 16: Front End Server virtual port configuration

5. Expand the section General Fields:
  - Source NAT Auto: Enabled

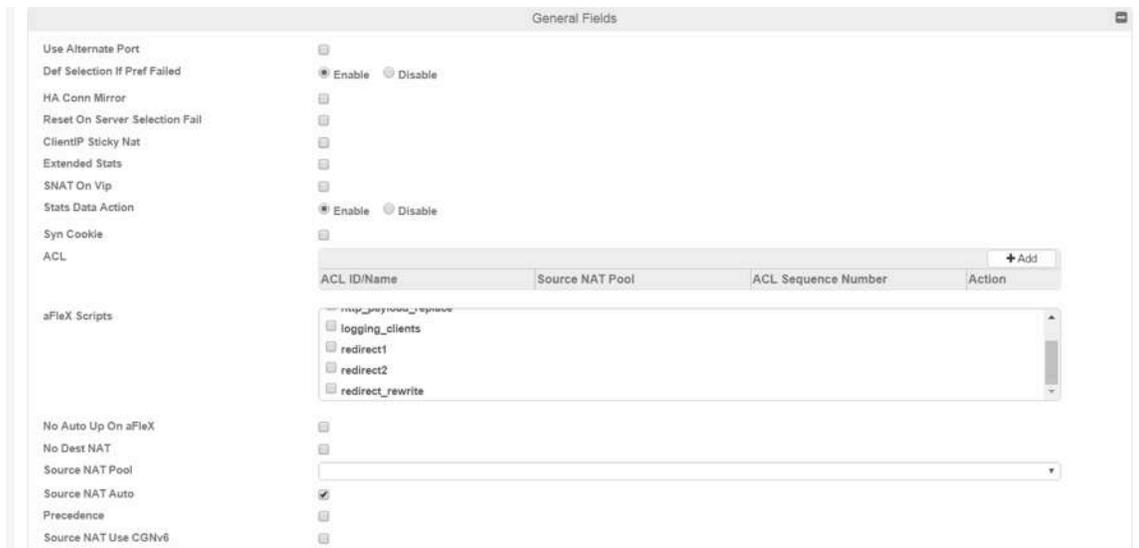


Figure 17: Front End Server Source NAT configuration

**NOTE:** The original Source IP address is replaced by an IP address of the Thunder ADC device's interfaces, which forcedly connects to a real server.

6. Expand the section templates:
  - Template TCP: TCP
  - Persist Type: Source IP
  - Template Persist Source IP: SIP

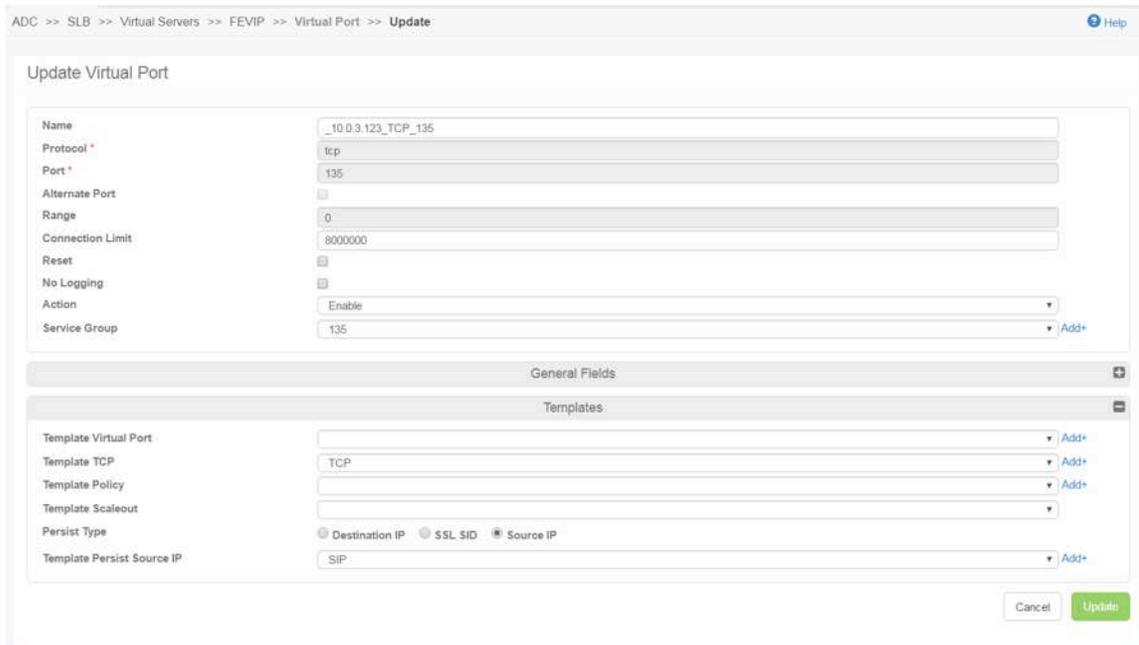


Figure 18: Front End Server template configuration

**NOTE:** The requirements of each template and of persistence are described at Services Required for Skype for Business 2015 Deployment. Please refer to Table 1 and Table 2.

7. Click **Update** after the configuration is completed and click **Save** to save the configuration.
8. Repeat the above steps (from 3 to 7) for all required and optional ports. Please refer to Table 1 and Table 2 to clarify which ports should be configured.

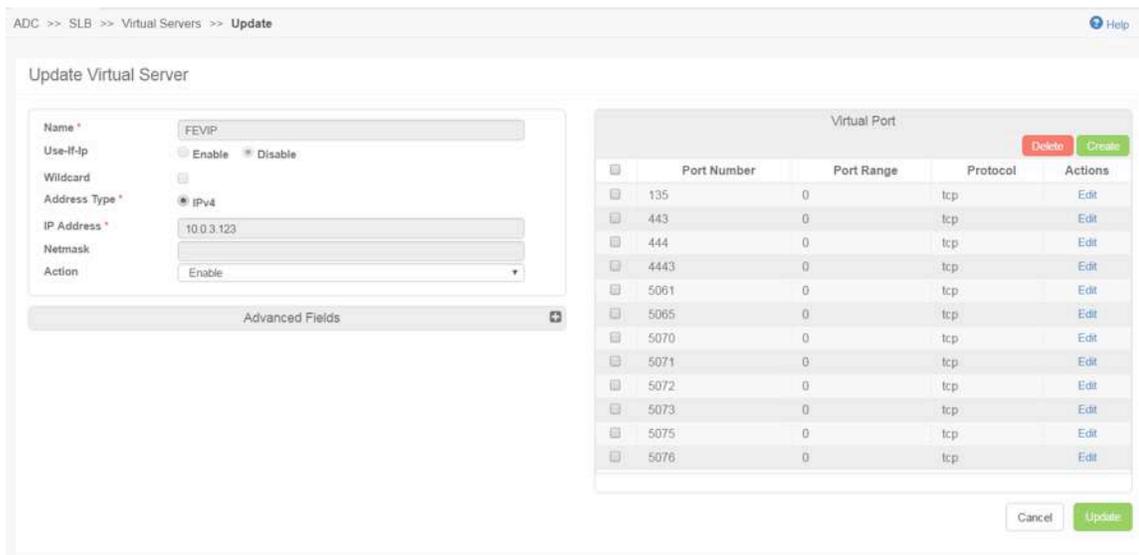


Figure 19: Virtual server port list for Front End Server pool

9. Click **Update** in the virtual server configuration section after configuration of all virtual server ports are completed, and then click **Save**.

## External Edge Load Balancing

Skype Edge Server allows remote users to access internal Front End Server resources through the enterprise firewall and the DMZ/perimeter network. Remote users can use full Skype functionalities, including IM/Presence, Conference, Collaboration and Enterprise Voice without a VPN connection if the Skype Edge pool is deployed.

The Skype Edge pool can be deployed with either a single Edge Server or multiple Edge Servers. For redundancy purposes, load balancing is required in order to deploy multiple Edge Servers.

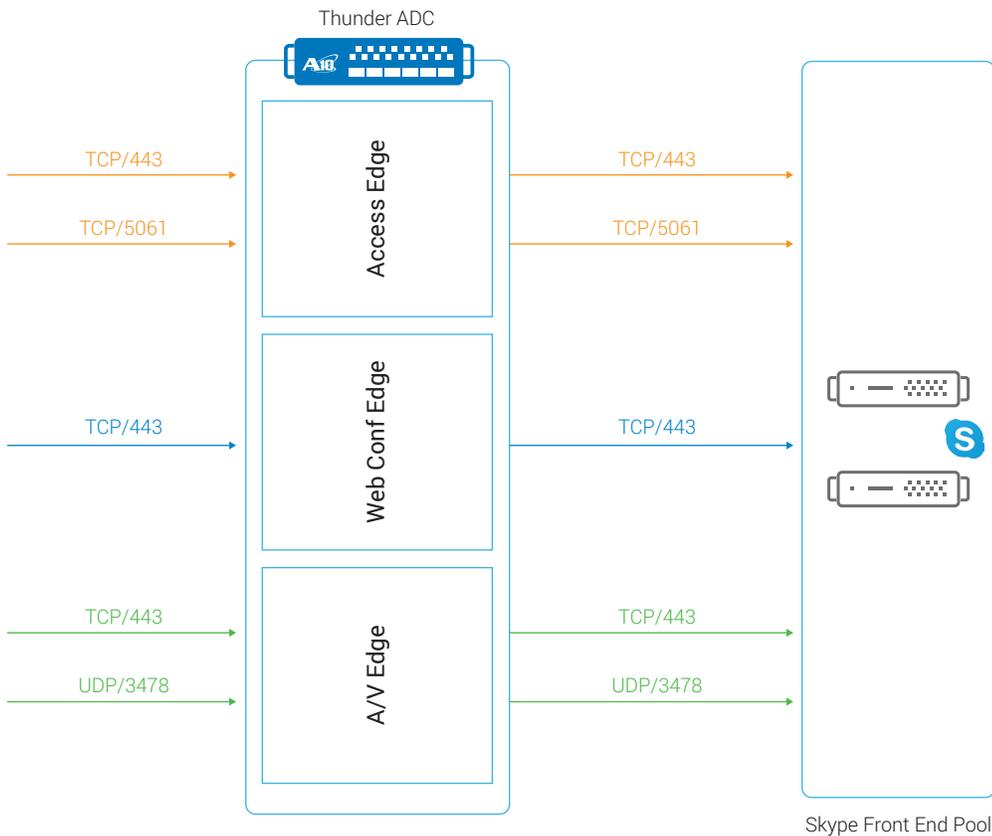


Figure 20: Load balancing image diagram for (external) Edge pool

This section describes how to configure External Skype Edge pool (services) on Thunder ADC.

### Server Configuration

Configure Skype External Edge Servers on the Thunder ADC device.

1. Go to **ADC > SLB > Servers**.
2. Click **Create** to create a new server. In this test environment, the following information is used:
  - Name: ExternalEdge1-access
  - Host: 192.0.2.21
  - Health Monitor: Leave blank (Health Monitor is configured at the Service Group level)
3. Click on **Create** in the Port section.
  - Enter the port number, select a proper protocol type, choose default for other values and click **Create**.
4. Repeat the above procedure for all required ports. Refer to Table 4 to determine which ports should be configured.
5. Click **Update** after the configuration is done and click **Save** to save the configuration.

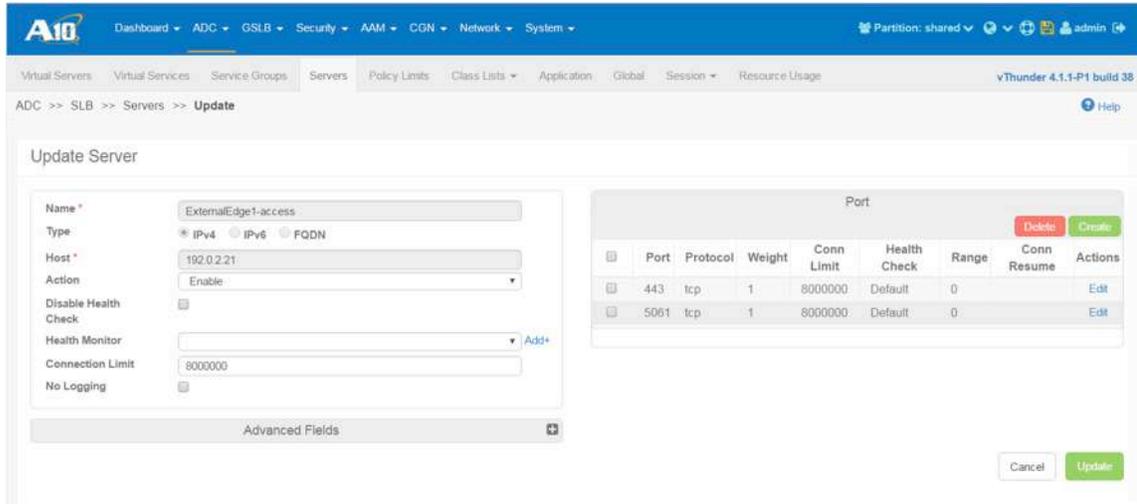


Figure 21: External Edge Server configuration

**NOTE:** To confirm required ports for the External Skype Edge Server, please refer to Table 4. In this test environment, use 443/TCP for all Edge services (Access, Web Conf, A/V) and 3478/UDP for A/V Edge, since individual IP addresses are assigned to each service.

- Repeat the above steps (from 2 to 5) for all required servers.

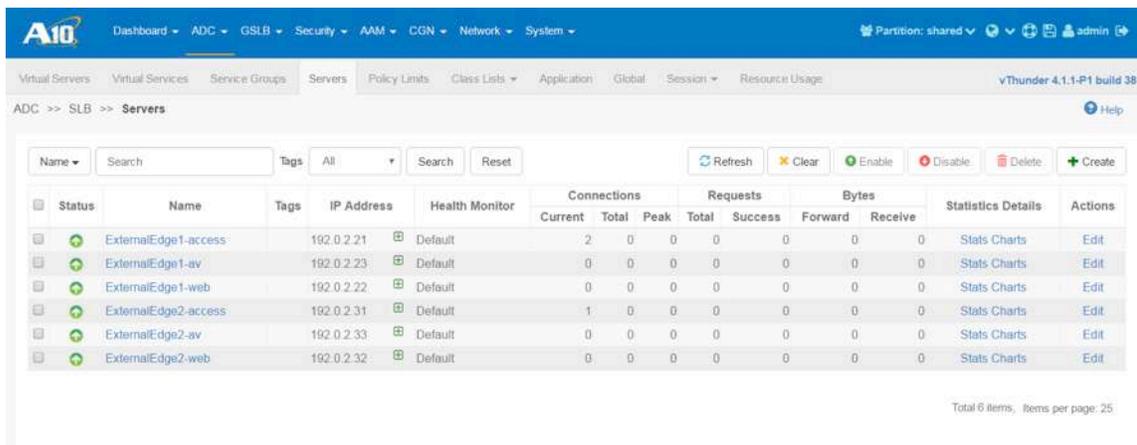


Figure 22: External Edge Server list

## Service Group Configuration

Next, create a Service Group for External Edge Servers on the Thunder ADC device.

- Go to **ADC > SLB > Service Groups**.
- Click **Create** to create a new Service Group. In this test environment, the following data is being used:
  - Name: ExternalEdge-access-443
  - Type: TCP
  - Algorithm: Least Connection
  - Health Monitor: HM
- Click **Create** in the Member section and add the more than one server with appropriate port number.
- Click **Update** after the configuration is done and click **Save** to save the configuration.
- Repeat the above steps (from 2 to 4) for all required ports and optional ports, if needed. Please refer to Table 4 to determine which ports should be configured.

Status	Name	Tags	Type	Algorithm	Connections			Requests		Bytes			Servers			Statistics	Actions	
					Current	Total	Peak	Success	Total	In	Out	Up	Down	Disabled	Total			
🟢	ExternalEdge-access-443		tcp	Least Connection	3	0	0	0	0	38KB	33KB	2	0	0	2	Stats	Charts	Edit
🟢	ExternalEdge-access-5061		tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
🟢	ExternalEdge-av-3478		udp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
🟢	ExternalEdge-av-443		tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
🟢	ExternalEdge-web-443		tcp	Least Connection	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit

Figure 23: External Edge Server Service Group list

## Virtual Server Configuration

Perform the following steps to create virtual servers for External Edge services. In this test environment, the IP Address for each Edge role is independent, so the following steps need to be done for Web Conf and A/V Edge as well:

1. Go to **ADC > SLB > Virtual Server**.
2. Click **Create** to create a virtual server. In this test environment, the following data is being used:
  - Name: `_192.0.2.111_vserver`
  - IP Address: `192.0.2.111`
3. Go to the Virtual Port section and click **Create** to configure a virtual server port.
4. In the Virtual Server Port setting section, use the following data:
  - Protocol: TCP
  - Port: 443
  - Service Group: `ExternalEdge-access-443`
5. Expand the section templates:
  - Template TCP: TCP
  - Persist Type: Source IP
  - Template Persist Source IP: SIP
6. Click **Update** after the configuration is completed and click **Save**.
7. Repeat the above steps (from 3 to 6) for all required and optional ports. Please refer to Table 4 to determine which ports, templates and persistence should be configured.
8. Click **Update** after the virtual server configuration is completed, and then click **Save**.
9. Repeat the above steps for other virtual servers.

Name	Status	Tags	IP Address	Connections			Requests		Bytes		Statistics	Actions
				Current	Total	Peak	Success	Total	In	Out		
_192.0.2.111_vserver	🟢		192.0.2.111	3	0	0	0	0	0	0	Stats Charts	Edit
443_tcp	🟢			3	0	0	0	0	0	0	Stats	Edit
_192.0.2.112_vserver	🟢		192.0.2.112	0	0	0	0	0	0	0	Stats Charts	Edit
443_tcp	🟢			0	0	0	0	0	0	0	Stats	Edit
_192.0.2.113_vserver	🟢		192.0.2.113	0	0	0	0	0	0	0	Stats Charts	Edit
443_tcp	🟢			0	0	0	0	0	0	0	Stats	Edit
3478_udp	🟢			0	0	0	0	0	0	0	Stats	Edit

Figure 24: Virtual Server configuration for External Access, Web Conf and A/V Edge Servers

## Internal Edge Load Balancing

If a load balancer is deployed for an external Edge pool, it is required that an internal Edge pool be deployed with load balancer as well. If DNS load balancing is used for an external Edge pool, it should be used for the internal Edge pool as well. The internal Edge pool handles traffic from internal Skype server components or from Skype clients to remote Skype clients. An internal Edge pool doesn't have multiple roles, unlike an external Edge pool (Access, Web Conf, A/V).

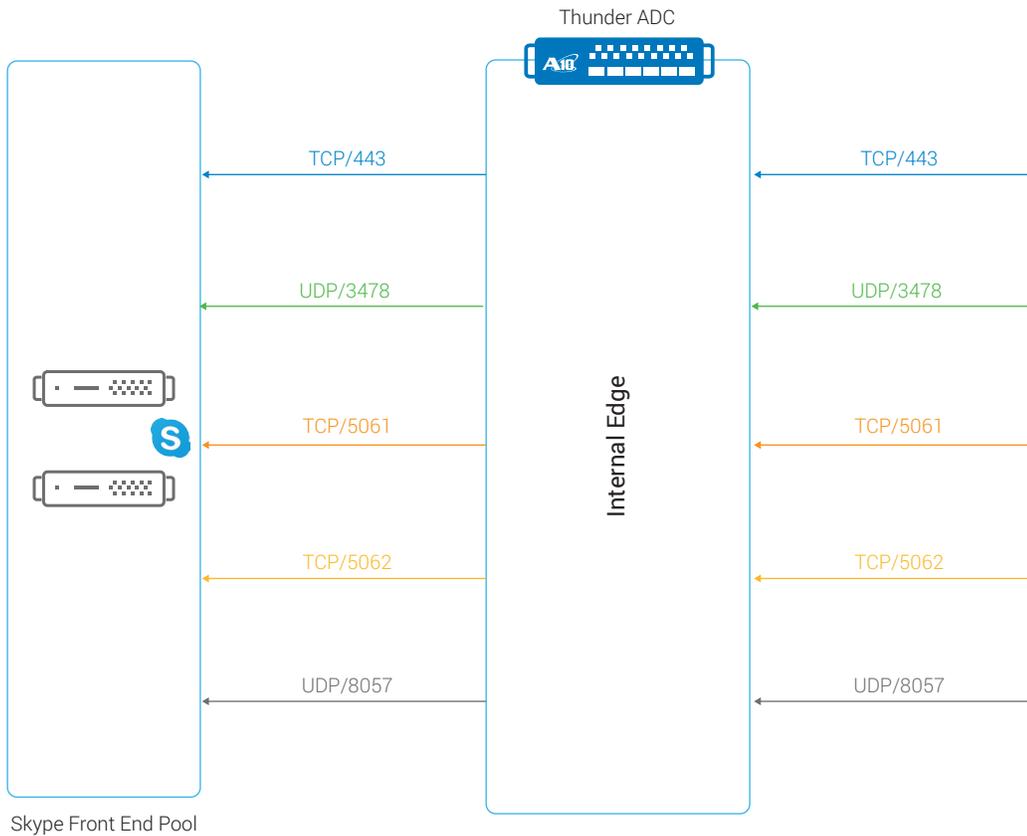


Figure 25: Load balancing image diagram for internal Skype Edge pool

This section describes how to configure an internal Skype Edge pool (services) on the Thunder ADC device.

## Server Configuration

Create an Internal Edge Server on Thunder ADC.

1. Go to **ADC > SLB > Servers**.
2. Click **Create** to create a new server. In this test environment, the following information is used:
  - Name: InternalEdge-1
  - Host: 10.0.4.31
  - Health Monitor: Leave blank (Health Monitor is configured at the Service Group level)
3. Click on **Create** in the Port section.
4. Enter the port number, select a proper protocol type, choose default for other values and click Create.
5. Repeat the above procedure for all required ports. Refer to Table 3 to determine which ports should be configured.
6. Click **Update** after the configuration is done and then click **Save** to save the configuration.
7. Repeat the above steps (from 2 to 6) until all Edge Server configurations are complete. In this test environment, two Edge Servers are being configured.

Status	Name	Tags	IP Address	Health Monitor	Connections			Requests		Bytes		Statistics Details	Actions
					Current	Total	Peak	Total	Success	Forward	Receive		
+	InternalEdge-1		10.0.4.31	Default	0	0	0	0	0	0	0	Stats Charts	Edit
+	tcp		443		0	0	0	0	0	0	0	Stats	
+	udp		3478		0	0	0	0	0	0	0	Stats	
+	tcp		5061		0	0	0	0	0	0	0	Stats	
+	tcp		5062		0	0	0	0	0	0	0	Stats	
+	InternalEdge-2		10.0.4.32	Default	0	0	0	0	0	0	0	Stats Charts	Edit
+	tcp		443		0	0	0	0	0	0	0	Stats	
+	udp		3478		0	0	0	0	0	0	0	Stats	
+	tcp		5061		0	0	0	0	0	0	0	Stats	
+	tcp		5062		0	0	0	0	0	0	0	Stats	

Figure 26: Internal Edge Server list

## Service Group Configuration

Next, create a Service Group for internal Edge servers on Thunder ADC.

1. Go to **ADC > SLB > Service Groups**.
2. Click **Create** to create a new Service Group. In this test environment, the following data is being used:
  - Name: InternalEdge-443
  - Type: TCP
  - Algorithm: Least Connection
  - Health Monitor: HM
3. Click **Create** in the Member section and add the more than one server with appropriate port number.
4. Click **Update** after the configuration is done and click **Save** to save the configuration.
5. Repeat the above steps for all required service groups with appropriate port list. Refer to Table 3 to determine which Service Groups should be configured.

Status	Name	Tags	Type	Algorithm	Connections			Requests			Bytes			Servers		Statistics	Actions		
					Current	Total	Peak	Success	Total	In	Out	Up	Down	Disabled	Total				
🟢	InternalEdge-3478		udp	Least Connection	0	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
🟢	InternalEdge-1	3478			0	0	0	0	0	0	0	0					Stats		
🟢	InternalEdge-2	3478			0	0	0	0	0	0	0	0					Stats		
🟢	InternalEdge-443		tcp	Least Connection	0	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
🟢	InternalEdge-1	443			0	0	0	0	0	0	0	0					Stats		
🟢	InternalEdge-2	443			0	0	0	0	0	0	0	0					Stats		
🟢	InternalEdge-5061		tcp	Least Connection	0	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
🟢	InternalEdge-1	5061			0	0	0	0	0	0	0	0					Stats		
🟢	InternalEdge-2	5061			0	0	0	0	0	0	0	0					Stats		
🟢	InternalEdge-5062		tcp	Least Connection	0	0	0	0	0	0	0	0	2	0	0	2	Stats	Charts	Edit
🟢	InternalEdge-1	5062			0	0	0	0	0	0	0	0					Stats		
🟢	InternalEdge-2	5062			0	0	0	0	0	0	0	0					Stats		

Figure 27: Internal Edge Service Group list

## Virtual Server Configuration

Perform the following steps to create a virtual server for internal Edge services.

1. Go to **ADC > SLB > Virtual Server**.
2. Click **Create** to create a virtual server. In this test environment, the following data is being used:
  - Name: IEVIP
  - IP Address: 10.0.4.30
3. Go to the Virtual Port section and click **Create** to configure a virtual server port.
4. In the Virtual Server Port setting section for this test environment, the following input was used:
  - Name: Internal-443
  - Protocol: TCP
  - Port: 443
  - Service Group: InternalEdge-443
5. Expand the section General Fields:
  - Source NAT Auto: Enabled
6. Expand the section Templates:
  - Template TCP: TCP
  - Persist Type: Source IP
  - Template Persist Source IP: SIP
7. Click **Update** after the configuration is completed and then click **Save**.

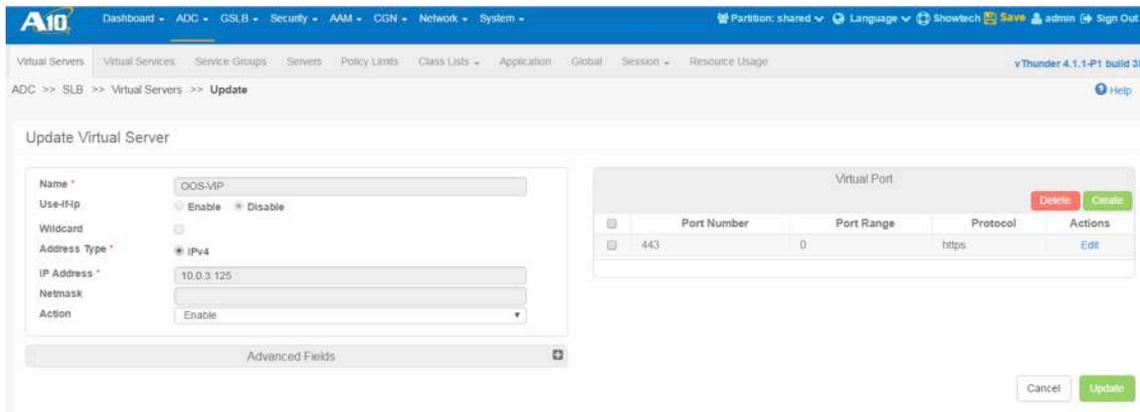


Figure 28: Virtual port configuration for internal Edge

8. Repeat the above steps (from 3 to 7) for other services (UDP/3478, TCP/5061, TCP/5062). Feature templates are common except UDP/3478. The following input is used for a virtual service with UDP/3478:

- Name: Internal-3478-UDP
- Protocol: UDP
- Port: 3478
- Service Group: InternalEdge-3478
- Source NAT Pool: Auto
- Source IP Persistence: SIP

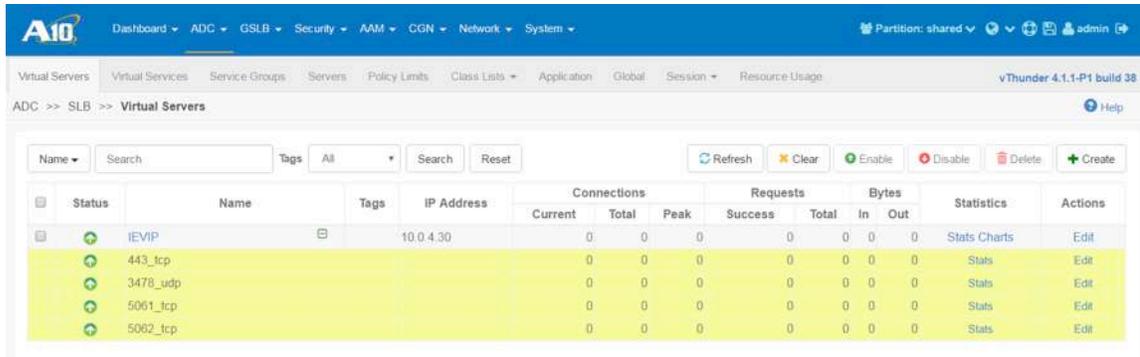


Figure 29: Virtual server configuration for internal Edge pool

## Load Balancing for Office Online Server Farm

Office Online Server (OOS) is the successor to Office Web Apps Server 2013. With Skype for Business Server 2015, OOS enables high fidelity viewing of PowerPoint Online when sharing PowerPoint presentations during meetings.

This section describes how to configure load balancing for an OOS farm on Thunder ADC. SSL offload configuration is recommended for Office Online Server according to the Microsoft Tech Net site<sup>3</sup>.

Additionally, other server offload templates (compression, RAM caching, connection reuse, etc.) on Thunder ADC would be effective for it as well.

An image diagram illustrating load balancing for OOS is shown in Figure 7.

## Server Configuration

Add an Office Online Server on Thunder ADC.

1. Go to **ADC > SLB > Servers**.
2. Click **Create** to create a new server. In this test environment, the following information is used:
  - Name: OOS1
  - Host: 10.0.3.15
  - Health Monitor: Leave blank (Health Monitor is configured at the Service Group level)
3. Click on **Create** in the Port section:
  - Port Number: 80
  - Protocol: TCP
4. Click **Create**.
5. Click **Update** after the configuration is done, and then click **Save** to save the configuration.
6. Repeat the above steps (from 2 to 5) to add additional OOS. In this test environment, two Office Online Servers are configured.

OOS1	10.0.3.15	Default	0	45	0	0	0	29KB	5MB	Stats Charts	Edit
tcp	80		0	45	0	0	0	29KB	5MB	Stats	
OOS2	10.0.3.16	Default	0	45	0	0	0	29KB	5MB	Stats Charts	Edit
tcp	80		0	45	0	0	0	29KB	5MB	Stats	

Figure 30: Office Online Server list

## Service Group Configuration

Next, configure a Service Group for the Office Online Server farm on Thunder ADC.

1. Go to **ADC > SLB > Service Groups**.
2. Click **Create** to create a new Service Group. In this test environment, the following data is being used:
  - Name: OOS-SG-80
  - Type: TCP
  - Algorithm: Least Connection
  - Health Monitor: OOS-80 (detail is provided in the Health Monitor Configuration section)
3. Click **Create** under the Member section and add servers with the appropriate port number. In this test environment, OOS1 and OOS2 are added with port number 80.
4. Click **Update** after the configuration is done, and then click **Save**.

<sup>3</sup>[https://technet.microsoft.com/en-us/library/jj219435\(v=office.16\).aspx#loadbalancer](https://technet.microsoft.com/en-us/library/jj219435(v=office.16).aspx#loadbalancer)

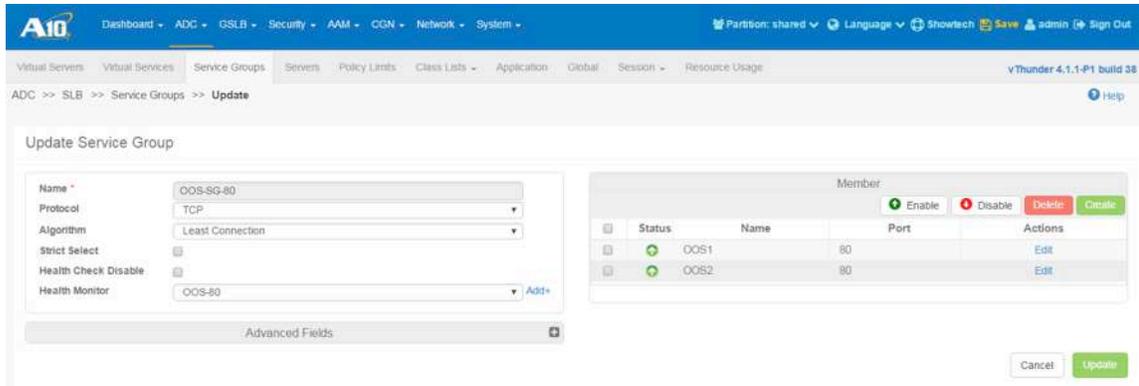


Figure 31: Server list in Office Online Service Group

## Virtual Server Configuration

Configure a virtual server for the Office Online Server farm.

1. Go to **ADC > SLB > Virtual Server**.
2. Click **Create** to create a virtual server. In this test environment, the following data is being used:
  - Name: OOS-VIP
  - IP Address: 10.0.3.125
3. Go to the Virtual Port section and click **Create** to configure a virtual server port.
4. In the Virtual Server Port setting section, the following data has been used for this test environment:
  - Name: OOS-VIP\_443\_https
  - Protocol: HTTPS
  - Port: 443
  - Service Group: OOS-SG-80
5. Expand the section General Fields:
  - Source NAT Auto: Enabled
6. Expand the section Templates:
  - Template Client SSL: OOS-HLB-CSSL (detail is provided in the Client SSL Template section)
  - Persist Type: Cookie
  - Template Persist Cookie: PERSISTENCE-OOS (detail is provided in Cookie Persistence section)
7. Click **Update** after the configuration is done, and then click **Save**.

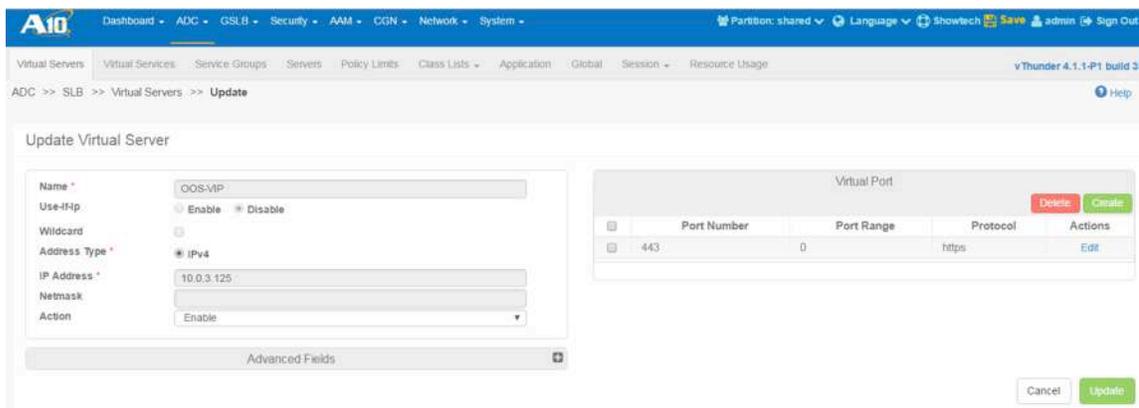


Figure 32: Virtual server configuration for Office Online Server farm

The screenshot shows a 'Templates' configuration window. On the left, a list of template categories is shown, each with an 'Add+' button. The categories include: Template Virtual Port, Template Policy, Template Scaleout, Template Connection Reuse, Template Client SSL (populated with 'OOS-HLB-CSSL'), Template Cache, Template TCP Proxy Client, Template HTTP, Template WAF, Template TCP Proxy Server, Template External Service, Template HTTP Policy, Template Server Ssi, Template TCP Proxy, Template Dynamic Service, Persist Type (with radio buttons for Destination IP, Source IP, and Cookie, where Cookie is selected), Template Persist Cookie (populated with 'PERSISTENCE-OOS'), Template REQMOD, and Template RESPMOD. At the bottom right, there are 'Cancel' and 'Update' buttons.

Figure 33: Template configuration for Office Online virtual service

## Health Monitor Configuration

This section describes how to configure a Health Monitor for an OOS Service Group. The Office Online Server returns “wopi-discovery” if a proper GET request comes to the “/hosting/discovery” URI on OOS. You can use this process to create a Health Monitor.

1. Go to **ADC > Health Monitors**.
2. Click **Create** to create a new Health Monitor for Office Online Servers. In this test environment, the following data has been used:
  - Name: OOS-80
  - Method Type: HTTP
  - Interval: 30
  - Timeout: 10
  - HTTP Port: 80
  - URL Type: GET
  - URL Path: /hosting/discovery
  - HTTP Expect: HTTP Text
  - HTTP Text: wopi-discovery
3. Click **Update** after the configuration is completed, and then click **Save** to save the configuration.

**NOTE:** Both *Interval* and *Timeout* values depend on the service level in the actual environment. Please ask the IT management department if you need guidance about this.

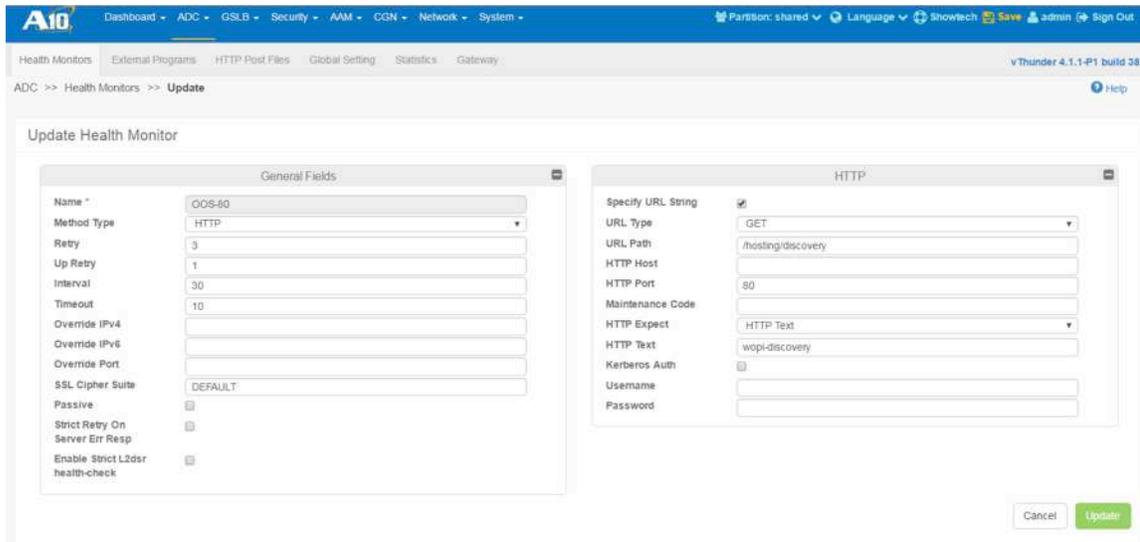


Figure 34: Health Monitor configuration for Office Online Servers

## Client SSL Template Configuration

This section describes how to configure a client SSL template for SSL offload for Office Online Servers.

First, import the certificate for OOS. Usually it is issued by an internal enterprise CA.

1. Go to **ADC > SSL Management > SSL Certificates**.
2. Click **Import**.
3. In this test environment, the following data is being used:
  - File Name: OOSCert
  - Import: Certificate
  - Import Certificate from: Local
  - SSL or CA Certificate: SSL Certificate
  - Certificate Format: PFX
  - PFX Password: Actual password for secret key filed with certificate
  - Certificate Source: Actual SSL Server Certificate filename

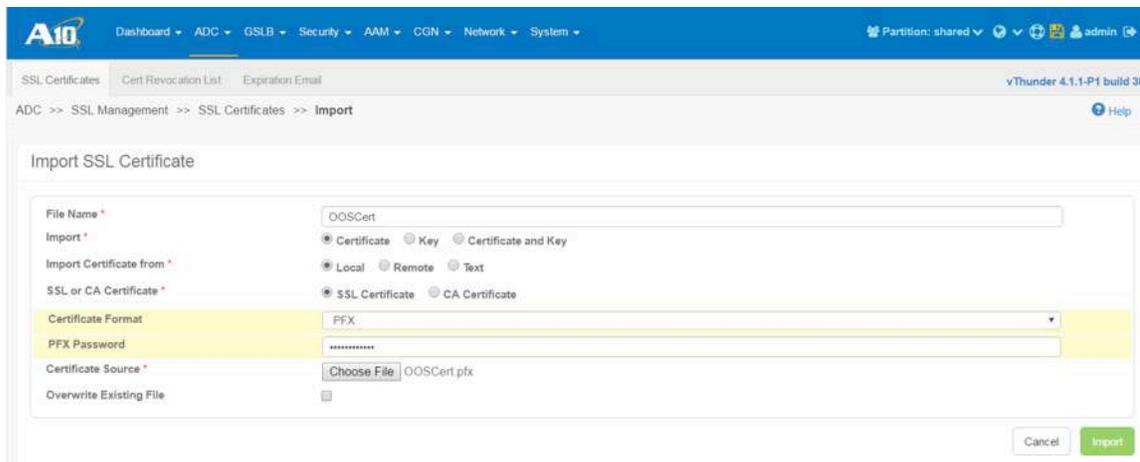


Figure 35: Import Office Online Server certificate

**NOTE:** In this test environment, the SSL server certificate issued by an internal Windows server CA is being used. An SSL server certificate issued by a public CA (like VeriSign or DigiCert) can be used as well.

Next, create a Client SSL template after the certificate is imported.

1. Go to **ADC > Templates > SSL**.
2. Click **Create > Client SSL** to create a new client SSL template. In this test environment, the following data is being used:
  - Name: OOS-HLB-CSSL
  - Chain Certificate: OOSCert (This is optional)
  - Server Certificate: OOSCert
  - Server Private Key: OOSCert
  - Server Private Key Password Phrase: Password for secret key
3. Click **OK** after the configuration is completed, and then click **Save**.

**NOTE:** The Server Private Key Name will be different from the Certificate Name if the secret key isn't stored within the certificate file but has been imported separately.

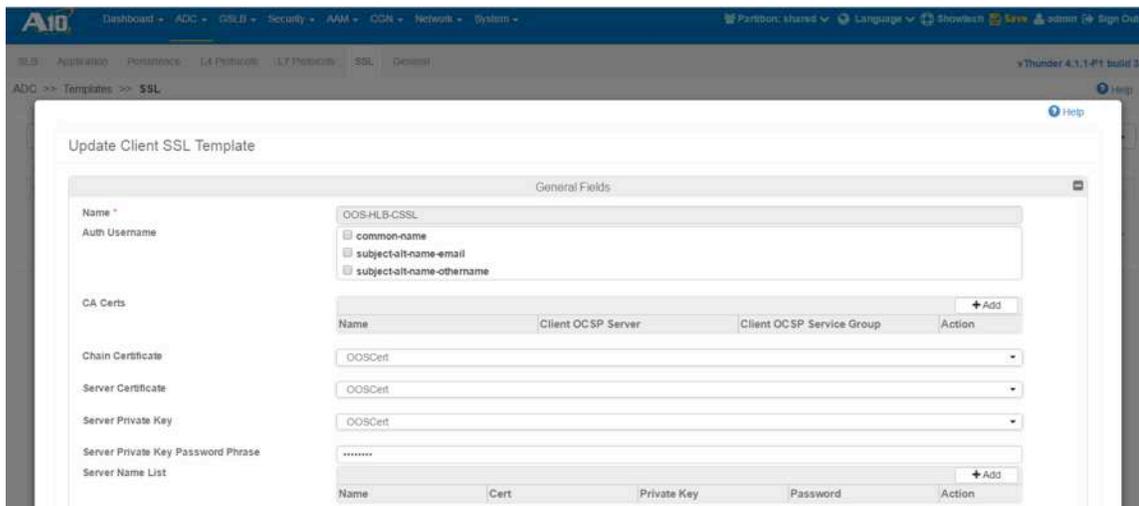


Figure 36: Client SSL template configuration for Office Online Server

## Cookie Persistence Configuration

This section describes how to configure Cookie Persistence, which is used for Office Online Servers.

1. Go to **ADC > Templates > Persistence**.
2. Click **Create > Persist Cookie** to create a new Cookie Persistence template. In this test environment, the following data was used:
  - Name: PERSISTENCE-OOS
3. Click **OK** after the configuration is completed, and then click **Save** to save the configuration.

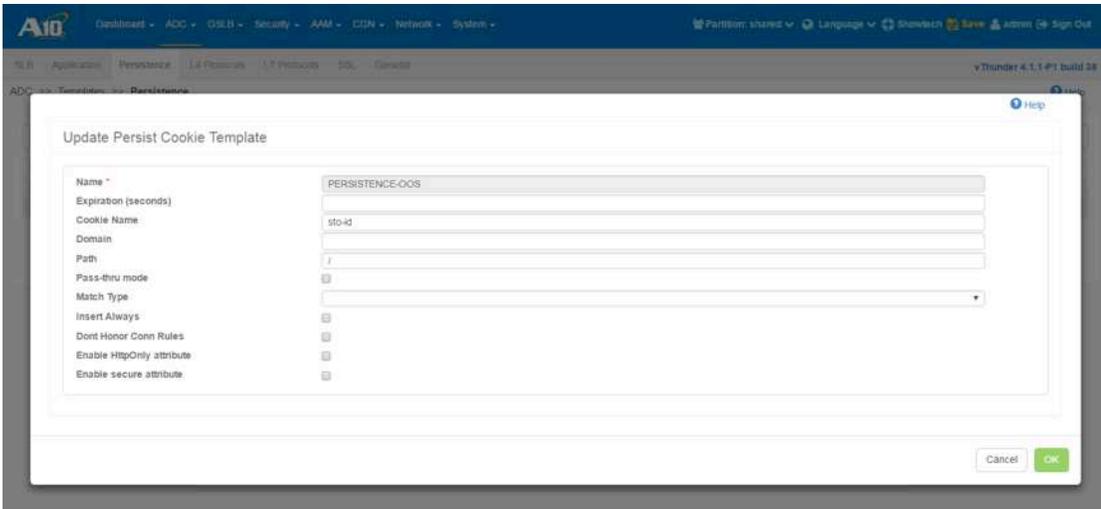


Figure 37: Cookie Persistence template for Office Online Servers

## Reverse Proxy

This section describes how to configure Reverse Proxy for Skype for Business Server 2015 and OOS. Reverse Proxy is used for publishing Web Services of Skype Front End Server and Office Online Servers to remote access users through the Internet.

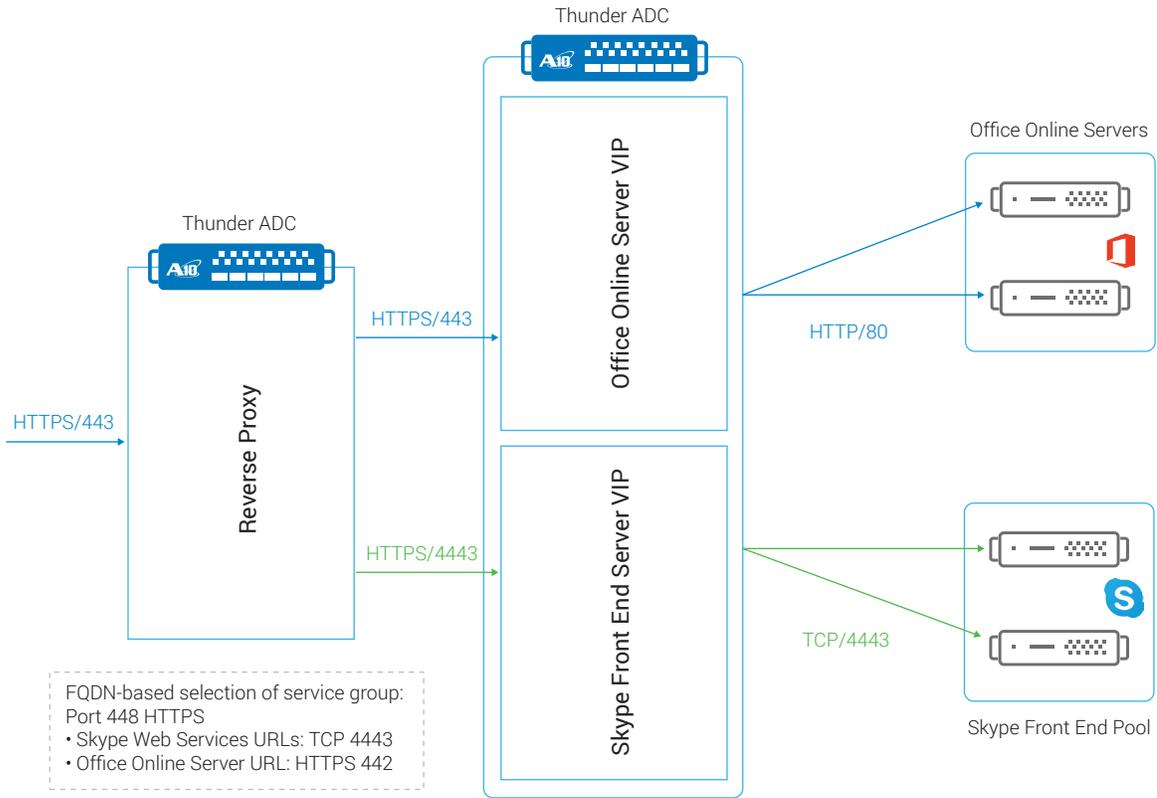


Figure 38: Load-balancing diagram for Reverse Proxy

## Importing Certificate

First, import the SSL server certificate used for access by remote users. Usually it is issued by a public CA (not an internal enterprise CA).

The Reverse Proxy uses TLS to communicate with the Front End ADC and thus you need to also import the root certificate of the CA, which issues the internal SSL server certificate for Skype Front End Pool and OOS. Usually, the internal enterprise CA is used for issuing internal SSL server certificates.

1. Go to **ADC > SSL Management > SSL Certificates**.
2. Click **Import**.
3. Import the root certificate issued by an internal enterprise CA. In this test environment, the following data is being used:
  - File Name: InternalRootCA
  - Import: Certificate
  - Import Certificate from: Local
  - SSL or CA Certificate: CA Certificate
  - Certificate Format: DER (choose proper certificate file format)
  - Certificate Source: Actual root certificate filename
4. Import the SSL certificate for remote user access. In this test environment, the certificate file contains published FQDN of both Skype Server 2015 Front End Pool and Office Online Servers:
  - File Name: SSL\_Cert
  - Import: Certificate
  - Import Certificate from: Local
  - SSL or CA Certificate: SSL Certificate
  - Certificate Format: PEM (choose proper certificate file format)
  - Certificate Source: Actual SSL server certificate filename
5. If the private key for the SSL certificate is not stored with the certificate, import the SSL private key:
  - File Name: SSL\_Key
  - Import: Key
  - Import Key from: Local
  - Private Key Source: Actual SSL key filename

## SSL Template Configuration

Create a Client SSL template and a Server SSL template using the certificate imported in the previous section. The Server SSL template is required for establishing SSL sessions to the internal Skype Front End Server and Office Online Server.

First, create a Client SSL template with the following procedure:

1. Go to **ADC > Templates > SSL**.
2. Click **Create > Client SSL** to create a client SSL template. In this test environment, the following data is being used:
  - Name: CSSL1
  - Server Certificate: SSL\_Cert
  - Server Private Key: SSL\_Key
  - Server Private Key Password Phrase: Password for secret key
3. Click **OK** after the configuration is completed, and click **Save** to save the configuration.

**NOTE:** The Key Name is different from the Certificate Name if the secret key isn't stored within the certificate file.

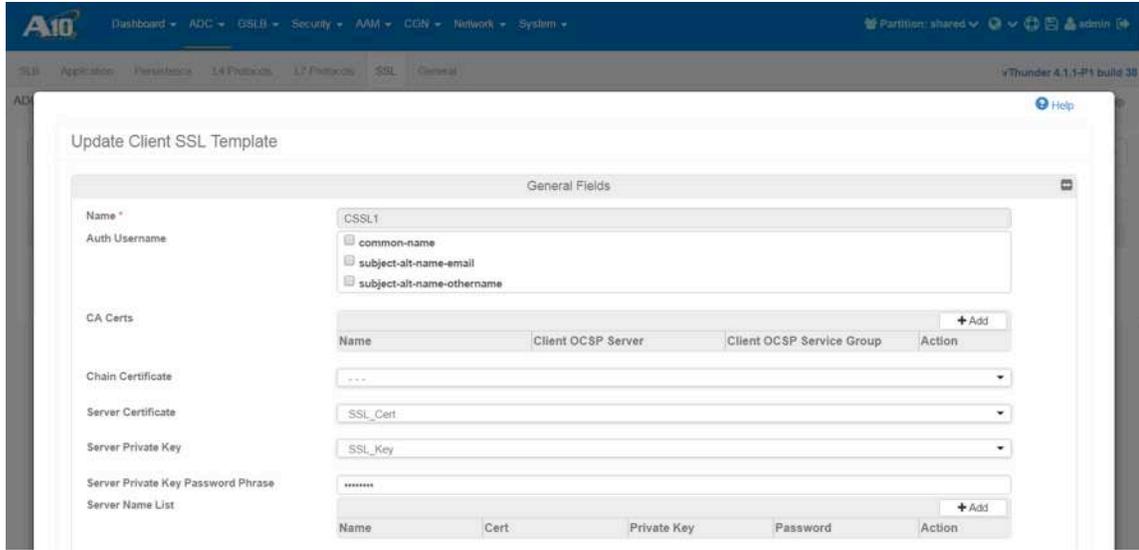


Figure 39: Client SSL template configuration for Reverse Proxy

Next create a Server SSL template with the following procedure:

1. Go to **ADC > Templates > SSL**.
2. Click **Create > Server SSL** to create a server SSL template. In this test environment, the following data is being used:
  - Name: RP-Server-SSL
  - CA Certs: InternalRootCA

Click **OK** after the configuration is completed, and then click **Save** to save the configuration.

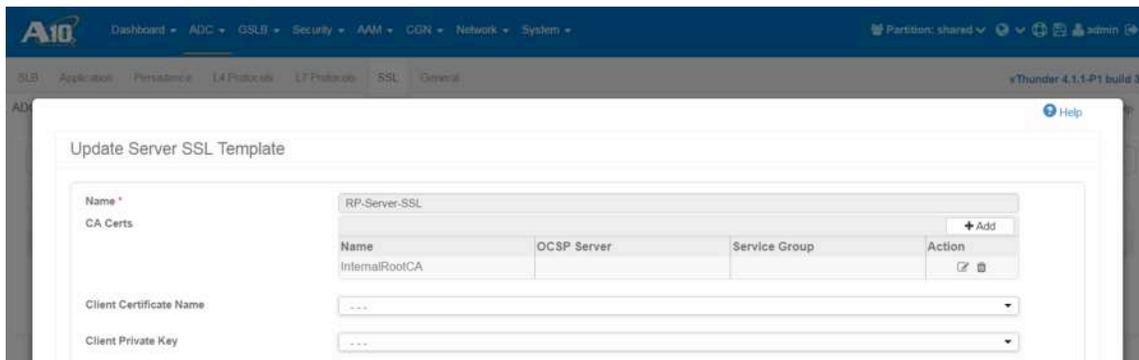


Figure 40: Server SSL template configuration for Reverse Proxy

## Server Configuration

Configure the server that should be published to the Internet through Reverse Proxy.

1. Go to **ADC > SLB > Servers**.
2. Click **Create** to create a new server. In this test environment, the following data is being used:
  - Name: Skype-Internal-VIP
  - Host: 10.0.3.123
  - Health Monitor: Leave blank (Health Monitor is configured at the Service Group level)
3. Click on **Create** in the Port section:
  - Port Number: 4443
  - Protocol: TCP

4. Click **Create**.
5. Click **Update** after the configuration is done, and then click **Save** to save the configuration.
6. Repeat the above steps (from 2 to 5) to add an additional Office Online Server. In this test environment, the following data is being used:
  - Name: OOS-Internal-VIP
  - Host: 10.0.3.125
  - Health Monitor: Leave blank (Health Monitor is configured at the Service Group level)
  - Port Number: 443
  - Protocol: TCP

Status	Name	Tags	IP Address	Health Monitor	Connections			Requests		Bytes		Statistics Details	Actions
					Current	Total	Peak	Total	Success	Forward	Receive		
	OOS-Internal-VIP		10.0.3.125	Default	0	134	0	0	0	183MB	83MB	Stats Charts	Edit
	tcp		443		0	134	0	0	0	183MB	83MB	Stats	
	Skype-Internal-VIP		10.0.3.123	Default	0	437	0	0	0	2MB	16MB	Stats Charts	Edit
	tcp		4443		0	437	0	0	0	2MB	16MB	Stats	

Figure 41: Server list for Reverse Proxy

## Service Group Configuration

Configure Service Groups for Skype service.

1. Go to **ADC > SLB > Service Groups**.
2. Click **Create** to create a new Service Group for Skype service. In this test environment, the following data is being used:
  - Name: Skype-4443
  - Type: TCP
  - Algorithm: Least Connection
  - Health Monitor: HM
  - Member: Skype-Internal-VIP
  - Port: 4443
3. Click **OK** after the configuration is complete, and then click **Save** to save the configuration.
4. Repeat the above steps to configure a Service Group for OOS. In this test environment, the following data is being used:
  - Name: OOS-443
  - Type: TCP
  - Algorithm: Least Connection
  - Health Monitor: HM
  - Member: OOS-Internal-VIP
  - Port: 443
5. Click **OK** after the configuration is completed, and then click **Save** to save the configuration.

Status	Name	Tags	Type	Algorithm	Connections			Requests		Bytes		Servers			Statistics	Actions
					Current	Total	Peak	Success	Total	In	Out	Up	Down	Disabled		
+	OOS-443		tcp	Least Connection	0	134	0	0	0	83MB	183MB	1	0	0	1	Stats Charts Edit
+	OOS-Internal-VIP	443			0	134	0	0	0	83MB	183MB					Stats
+	Skype-4443		tcp	Least Connection	0	437	0	0	0	18MB	2MB	1	0	0	1	Stats Charts Edit
+	Skype-Internal-VIP	4443			0	437	0	0	0	18MB	2MB					Stats

Figure 42: Service Group list for Reverse Proxy

## Virtual Server Configuration

Configure a virtual server for Skype and Office Online Services.

- Go to **ADC > SLB > Virtual Server**.
- Click **Create** to create a virtual server. In this test environment, the following data is being used:
  - Name: RP\_VIP
  - IP Address: 192.0.3.108
- Go to the Virtual Port section and click **Create** to configure a virtual server port.
- Fill in the Virtual Server Port setting section. In this test environment, the following data is being used:
  - Protocol: HTTPS
  - Port: 443
  - Service Group: Skype-4443
- Expand the section General Fields:
  - Source NAT Auto: Enabled
  - aFlex Scripts: Skype-OOS-Selection (detail is provided in the aFlex Configuration section below)
- Expand the section Templates:
  - Template Client SSL: CSSL1
  - Template Server SSL: RP-Server-SSL
- Click **Update** after the configuration is done, and then click **Save**.

**NOTE:** To use the same VIP for published Skype Server 2015 and Office Online Servers, FQDN- and URL- based traffic distribution has to be configured and an aFlex script is also used in this test environment. The same thing can be carried out with the App Switching feature under the HTTP template.

Status	Name	Tags	IP Address	Connections			Requests		Bytes		Statistics	Actions
				Current	Total	Peak	Success	Total	In	Out		
+	RP_VIP		192.0.3.108	6	86	0	0	0	6MB	8MB	Stats Charts Edit	
+	443_https			6	86	0	0	0	6MB	8MB	Stats Edit	

Figure 43: Reverse Proxy virtual server

## aFlex Scripting Configuration

In this test environment, an aFlex script is used to distribute client access traffic to an appropriate Service Group based on the URL in the HTTP(S) request header.

1. Go to **ADC > aFlex**.
2. Click **Create**. In this test environment, the following script is configured to ensure that client access to Skype URLs such as lyncdiscover, meet, dialin, and sfbextweb are routed to the Skype-4443 service group, and client access to Office Online URL oos.<domain-name> is routed to OOS-443.

Name: Skype-OOS-Selection

Definition: Set info below:

```
when HTTP_REQUEST {
  set FQDN [string tolower [HTTP::host]]
  switch $FQDN {
    sfbextweb.a10test.com {pool Skype-4443}
    dialin.a10test.com {pool Skype-4443}
    meet.a10test.com {pool Skype-4443}
    lyncdiscover.a10test.com {pool Skype-4443}
    oos.a10test.com { pool OOS-443}
  }
}
```

**NOTE:** URL-based routing as shown above reduces the number of required public (external) IP addresses.

## Additional Security Feature – DDoS Mitigation (Optional)

The following section shows an additional security feature called DDoS Mitigation that can be implemented within the deployed solution.

### DDoS Mitigation

This section describes an additional security feature to protect applications from Distributed Denial of Service (DDoS) attacks. To configure this feature within the ACOS solution, navigate to Security >> DDoS.

The DDoS protection feature is a global configuration. To enable this feature, select the necessary DDoS attacks you would like to drop. In Figure 44, we have selected the DDoS attack mitigation required. Once completed, click Update and Save to save the configuration.

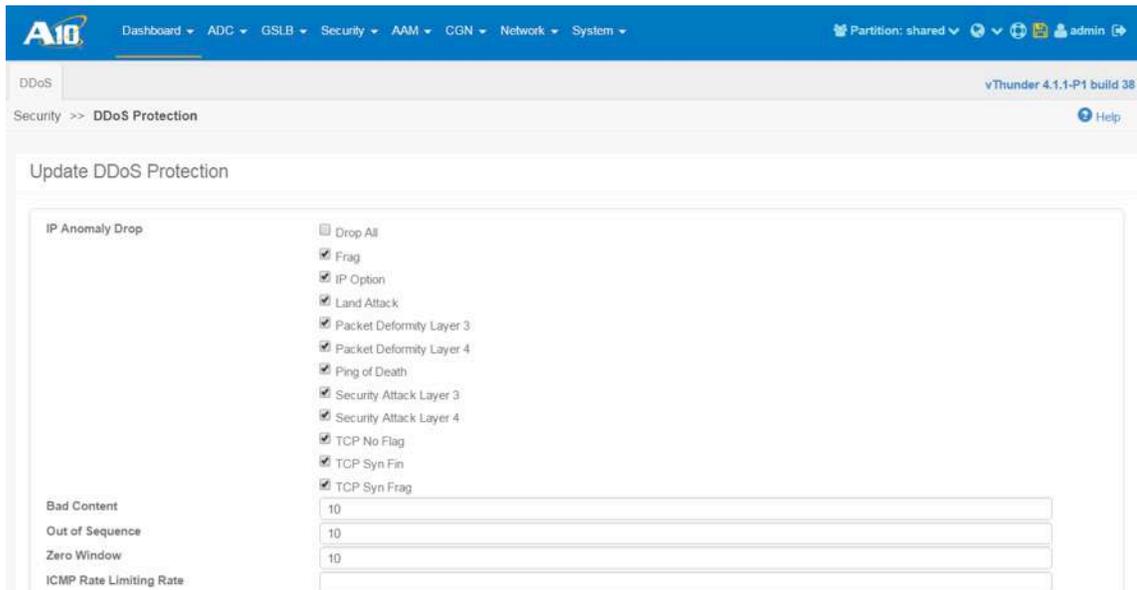


Figure 44: DDoS protection

The following IP anomaly filters are supported for system-wide Policy-Based Server Load Balancing (PBSLB), although you can also use them with-out PBSLB:

- Invalid HTTP or SSL payload
- Zero-length TCP window
- Out-of-sequence packet

**NOTE:** *These filters are supported only for HTTP and HTTPS traffic.*

## Summary

This document describes how to configure Thunder ADC as a Reverse Proxy to support Microsoft Skype for Business Server 2015 and Office Online Server.

Deploying Thunder ADC as a load balancer and Reverse Proxy for Microsoft Skype for Business Server 2015 and OOS offers the following features and benefits:

- Transparent application load sharing
- High availability for Skype servers, ensuring users can access Skype applications without disruption
- Scalability, as the Thunder ADC device transparently load balances multiple Skype communication servers
- Higher connection throughput to enhance end user experience
- Improved server performance due to server offloading, including SSL Offload
- Protection against DDoS attacks using integrated DDoS protection capabilities
- Protection against web application attacks through Web Application Firewall (WAF)
- Consolidated roles on a single platform through multiple partitions

Thunder ADC offers a cost-effective way for organizations to optimize their Skype for Business Server 2015 deployments, empowering employees to connect, communicate, and collaborate with Skype.

For more information about Thunder ADC products, please refer to:

[https://www.a10networks.com/products/thunder-series/thunder-application\\_delivery\\_controller](https://www.a10networks.com/products/thunder-series/thunder-application_delivery_controller)

<https://www.a10networks.com/resources/solution-briefs>

<https://www.a10networks.com/resources/case-studies>

## Appendix

Here is the Thunder ADC configuration used in an actual test environment.

### Skype Server 2015 Front End

```
vlan 103
  untagged ethernet 2
  router-interface ve 103
!
vlan 104
  untagged ethernet 3
  router-interface ve 104
!
vlan 105
  untagged ethernet 4
  router-interface ve 105
!
hostname Internal_FE
!
interface management
  ip address 10.100.2.130 255.255.255.0
  ip default-gateway 10.100.2.1
!
interface ethernet 1
!
interface ethernet 2
  enable
!
interface ethernet 3
  enable
!
interface ethernet 4
  enable
!
interface ve 103
  ip address 10.0.3.1 255.255.255.0
!
interface ve 104
  ip address 10.0.2.1 255.255.255.0
!
interface ve 105
  ip address 10.0.5.1 255.255.255.0
!
!
ip route 0.0.0.0 /0 10.0.5.254
!
health monitor HM
!
health monitor OOS-80
  interval 30 timeout 10
  method http port 80 expect wopi-discovery url GET /hosting/discovery
!
slb template persist cookie PERSISTENCE-OOS
!
```

```
slb template persist source-ip SIP
  timeout 20
!
slb template tcp TCP
  idle-timeout 1800
!
slb server FE1 10.0.3.12
  port 135 tcp
  port 443 tcp
  port 444 tcp
  port 4443 tcp
  port 5061 tcp
  port 5065 tcp
  port 5070 tcp
  port 5071 tcp
  port 5072 tcp
  port 5073 tcp
  port 5075 tcp
  port 5076 tcp
!
slb server FE2 10.0.3.13
  port 135 tcp
  port 443 tcp
  port 444 tcp
  port 4443 tcp
  port 5061 tcp
  port 5065 tcp
  port 5070 tcp
  port 5071 tcp
  port 5072 tcp
  port 5073 tcp
  port 5075 tcp
  port 5076 tcp
!
slb server OOS1 10.0.3.15
  port 80 tcp
!
slb server OOS2 10.0.3.16
  port 80 tcp
!
slb service-group 135 tcp
  method least-connection
  health-check HM
  member FE1 135
  member FE2 135
!
slb service-group 443 tcp
  method least-connection
  health-check HM
  member FE1 443
  member FE2 443
!
slb service-group 444 tcp
  method least-connection
  health-check HM
  member FE1 444
```

```
    member FE2 444
!
slb service-group 4443 tcp
    method least-connection
    health-check HM
    member FE1 4443
    member FE2 4443
!
slb service-group 5061 tcp
    method least-connection
    health-check HM
    member FE1 5061
    member FE2 5061
!
slb service-group 5065 tcp
    method least-connection
    health-check HM
    member FE1 5065
    member FE2 5065
!
slb service-group 5070 tcp
    method least-connection
    health-check HM
    member FE1 5070
    member FE2 5070
!
slb service-group 5071 tcp
    method least-connection
    health-check HM
    member FE1 5071
    member FE2 5071
!
slb service-group 5072 tcp
    method least-connection
    health-check HM
    member FE1 5072
    member FE2 5072
!
slb service-group 5073 tcp
    method least-connection
    health-check HM
    member FE1 5073
    member FE2 5073
!
slb service-group 5075 tcp
    method least-connection
    health-check HM
    member FE1 5075
    member FE2 5075
!
slb service-group 5076 tcp
    method least-connection
    health-check HM
    member FE1 5076
    member FE2 5076
!
```

```
slb service-group OOS-SG-80 tcp
  method least-connection
  health-check OOS-80
  member OOS1 80
  member OOS2 80
!
slb template client-ssl OOS-HLB-CSSL
  chain-cert OOSCert
  cert OOSCert
  key OOSCert pass-phrase encrypted
gVNqrbV6DCe3hBv+jr0G4zwQjLjV2wDnPBCMuNXbAOc8EIy41dsA5zwQjLjV2wDn
!
slb virtual-server FEVIP 10.0.3.123
  port 135 tcp
    name _10.0.3.123_TCP_135
    source-nat auto
    service-group 135
    template persist source-ip SIP
    template tcp TCP
  port 443 tcp
    name _10.0.3.123_TCP_443
    source-nat auto
    service-group 443
    template persist source-ip SIP
    template tcp TCP
  port 444 tcp
    name _10.0.3.123_TCP_444
    source-nat auto
    service-group 444
    template persist source-ip SIP
    template tcp TCP
  port 4443 tcp
    name _10.0.3.123_TCP_4443
    source-nat auto
    service-group 4443
    template persist source-ip SIP
    template tcp TCP
  port 5061 tcp
    name _10.0.3.123_TCP_5061
    source-nat auto
    service-group 5061
    template persist source-ip SIP
    template tcp TCP
  port 5065 tcp
    name _10.0.3.123_TCP_5065
    source-nat auto
    service-group 5065
    template persist source-ip SIP
    template tcp TCP
  port 5070 tcp
    name _10.0.3.123_TCP_5070
    source-nat auto
    service-group 5070
    template persist source-ip SIP
    template tcp TCP
  port 5071 tcp
```

```
    name _10.0.3.123_TCP_5071
    source-nat auto
    service-group 5071
    template persist source-ip SIP
    template tcp TCP
port 5072 tcp
    name _10.0.3.123_TCP_5072
    source-nat auto
    service-group 5072
    template persist source-ip SIP
    template tcp TCP
port 5073 tcp
    name _10.0.3.123_TCP_5073
    source-nat auto
    service-group 5073
    template persist source-ip SIP
    template tcp TCP
port 5075 tcp
    name _10.0.3.123_TCP_5075
    source-nat auto
    service-group 5075
    template persist source-ip SIP
    template tcp TCP
port 5076 tcp
    name _10.0.3.123_TCP_5076
    source-nat auto
    service-group 5076
    template persist source-ip SIP
    template tcp TCP
!
slb virtual-server OOS-VIP 10.0.3.125
    port 443 https
    name OOS-VIP_443_https
    source-nat auto
    service-group OOS-SG-80
    template persist cookie PERSISTENCE-OOS
    template client-ssl OOS-HLB-CSSL
!
end
```

## Skype Server 2015 Internal Edge

```
vlan 106
    untagged ethernet 3
    router-interface ve 106
!
vlan 401
    untagged ethernet 2
    router-interface ve 401
!
hostname Internal_Edge
!
interface management
```

```
ip address 10.100.2.136 255.255.255.0
ip default-gateway 10.100.2.1
enable
!
interface ethernet 1
!
interface ethernet 2
enable
!
interface ethernet 3
enable
!
interface ve 106
ip address 10.0.6.241 255.255.255.0
!
interface ve 401
ip address 10.0.4.241 255.255.255.0
!
!
ip route 0.0.0.0 /0 10.0.6.254
!
health monitor HM
!
slb template persist source-ip SIP
!
slb template tcp TCP
idle-timeout 1800
!
slb server InternalEdge-1 10.0.4.31
port 443 tcp
port 3478 udp
port 5061 tcp
port 5062 tcp
!
slb server InternalEdge-2 10.0.4.32
port 443 tcp
port 3478 udp
port 5061 tcp
port 5062 tcp
!
slb service-group InternalEdge-3478 udp
method least-connection
health-check HM
member InternalEdge-1 3478
member InternalEdge-2 3478
!
slb service-group InternalEdge-443 tcp
method least-connection
health-check HM
member InternalEdge-1 443
member InternalEdge-2 443
!
slb service-group InternalEdge-5061 tcp
method least-connection
health-check HM
member InternalEdge-1 5061
```

```
    member InternalEdge-2 5061
!
slb service-group InternalEdge-5062 tcp
    method least-connection
    health-check HM
    member InternalEdge-1 5062
    member InternalEdge-2 5062
!
slb virtual-server IEVIP 10.0.4.30
    port 443 tcp
        name Internal-443
        source-nat auto
        service-group InternalEdge-443
        template persist source-ip SIP
        template tcp TCP
    port 3478 udp
        name Internal-3478-UDP
        source-nat auto
        service-group InternalEdge-3478
        template persist source-ip SIP
    port 5061 tcp
        name Internal-5061
        source-nat auto
        service-group InternalEdge-5061
        template persist source-ip SIP
        template tcp TCP
    port 5062 tcp
        name Internal-5062
        source-nat auto
        service-group InternalEdge-5062
        template persist source-ip SIP
        template tcp TCP
!
end
```

## Skype Server 2015 External Edge

```
vlan 102
    untagged ethernet 2
    router-interface ve 102
!
vlan 110
    untagged ethernet 3
    router-interface ve 110
!
hostname External_Edge
!
interface management
    ip address 10.100.2.132 255.255.255.0
    ip default-gateway 10.100.2.1
    enable
!
interface ethernet 1
```

```
!  
interface ethernet 2  
    enable  
!  
interface ethernet 3  
    enable  
!  
interface ve 102  
    ip address 192.0.2.1 255.255.255.0  
!  
interface ve 110  
    ip address 192.0.3.1 255.255.255.0  
!  
!  
ip route 0.0.0.0 /0 192.0.3.254  
!  
health monitor HM  
!  
slb template persist source-ip SIP  
!  
slb template tcp TCP  
    idle-timeout 1800  
!  
slb server ExternalEdge1-access 192.0.2.21  
    port 443 tcp  
    port 5061 tcp  
!  
slb server ExternalEdge1-av 192.0.2.23  
    port 443 tcp  
    port 3478 udp  
!  
slb server ExternalEdge1-web 192.0.2.22  
    port 443 tcp  
    port 3478 udp  
!  
slb server ExternalEdge2-access 192.0.2.31  
    port 443 tcp  
    port 5061 tcp  
!  
slb server ExternalEdge2-av 192.0.2.33  
    port 443 tcp  
    port 3478 udp  
!  
slb server ExternalEdge2-web 192.0.2.32  
    port 443 tcp  
    port 3478 udp  
!  
slb service-group ExternalEdge-access-443 tcp  
    method least-connection  
    health-check HM  
    member ExternalEdge1-access 443  
    member ExternalEdge2-access 443  
!  
slb service-group ExternalEdge-access-5061 tcp  
    method least-connection  
    health-check HM
```

```
member ExternalEdge1-access 5061
member ExternalEdge2-access 5061
!
slb service-group ExternalEdge-av-3478 udp
method least-connection
health-check HM
member ExternalEdge1-av 3478
member ExternalEdge2-av 3478
!
slb service-group ExternalEdge-av-443 tcp
method least-connection
health-check HM
member ExternalEdge1-av 443
member ExternalEdge2-av 443
!
slb service-group ExternalEdge-web-443 tcp
method least-connection
health-check HM
member ExternalEdge1-web 443
member ExternalEdge2-web 443
!
slb virtual-server _192.0.2.111_vserver 192.0.2.111
port 443 tcp
name ExternalEdge-ac443
service-group ExternalEdge-access-443
template persist source-ip SIP
template tcp TCP
!
slb virtual-server _192.0.2.112_vserver 192.0.2.112
port 443 tcp
name ExternalEdge-web443
service-group ExternalEdge-web-443
template persist source-ip SIP
template tcp TCP
!
slb virtual-server _192.0.2.113_vserver 192.0.2.113
port 443 tcp
name ExternalEdge-av443
service-group ExternalEdge-av-443
template persist source-ip SIP
template tcp TCP
port 3478 udp
name ExternalEdge-av3478
service-group ExternalEdge-av-3478
template persist source-ip SIP
!
end
```

## Reverse Proxy

```
ip anomaly-drop packet-deformity layer-3
ip anomaly-drop packet-deformity layer-4
ip anomaly-drop security-attack layer-3
ip anomaly-drop security-attack layer-4
```

```
ip anomaly-drop bad-content 10
ip anomaly-drop frag
ip anomaly-drop ip-option
ip anomaly-drop land-attack
ip anomaly-drop out-of-sequence 10
ip anomaly-drop ping-of-death
ip anomaly-drop tcp-no-flag
ip anomaly-drop tcp-syn-fin
ip anomaly-drop tcp-syn-frag
ip anomaly-drop zero-window 10
!
vlan 106
    untagged ethernet 3
    router-interface ve 106
!
vlan 110
    untagged ethernet 2
    router-interface ve 110
!
hostname ReverseProxy
!
interface management
    ip address 10.100.2.134 255.255.255.0
    ip default-gateway 10.100.2.1
    enable
!
interface ethernet 1
!
interface ethernet 2
    enable
!
interface ethernet 3
    enable
!
interface ve 106
    ip address 10.0.6.201 255.255.255.0
!
interface ve 110
    ip address 192.0.3.201 255.255.255.0
!
!
ip route 0.0.0.0 /0 192.0.3.254
!
ip route 10.0.2.0 /24 10.0.6.254
!
ip route 10.0.3.0 /24 10.0.6.254
!
ip route 10.0.5.0 /24 10.0.6.254
!
health monitor HM
!
slb template persist source-ip RP
!
slb template server-ssl RP-Server-SSL
    ca-cert InternalRootCA
!
```

```

slb server OOS-Internal-VIP 10.0.3.125
  port 443 tcp
!
slb server Skype-Internal-VIP 10.0.3.123
  port 4443 tcp
!
slb service-group OOS-443 tcp
  method least-connection
  health-check HM
  member OOS-Internal-VIP 443
!
slb service-group Skype-4443 tcp
  method least-connection
  health-check HM
  member Skype-Internal-VIP 4443
!
slb template client-ssl CSSL1
  cert SSL_Cert
  key SSL_Key pass-phrase encrypted
yKfJxqgqJak8EiY41dsA5zwQjLjV2wDnPBCMuNXbAOc8EiY41dsA5zwQjLjV2wDn
!
slb virtual-server RP_VIP 192.0.3.108
  port 443 https
  aflex Skype-OOS-Selection
  source-nat auto
  service-group Skype-4443
  template server-ssl RP-Server-SSL
  template client-ssl CSSL1
!
end

```

## About A10 Networks

A10 Networks is a leader in application networking, providing a range of high-performance application networking solutions that help organizations ensure that their data center applications and networks remain highly available, accelerated and secure. Founded in 2004, A10 Networks is based in San Jose, California, and serves customers globally with offices worldwide. For more information, visit:

[www.a10networks.com](http://www.a10networks.com)

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