



Customer Profile



A10 NETWORKS' IDSENTRIE HELPS SILICON VALLEY WEB HOSTING AUTOMATE OPERATIONS AND RECLAIM UP TO 20 WORK HOURS PER MONTH

Silicon Valley Web Hosting (SVWH), based in Santa Clara, CA, is a privately-owned Internet Service Provider that serves 1000+ customers worldwide. It sustains 5 Gbps of Internet traffic across 320 Sun and Linux servers spread across three data centers.

With its customer base and web traffic growing, SVWH needed a simpler way to centralize all account provisioning, management, and inventory across its 320 servers.

The company also wanted to improve visibility and security on its network to fight spam, viruses and other threats. For instance, the process for tracing security compromises, identifying spam events, neutralizing "spam bots" and fighting Denial-of-Service (DOS) attacks was extremely time consuming, requiring that SVWH network operations manager Michael Montgomery log into three different host systems to manually correlate the necessary information to find the offending host.

Now, with the A10 Networks' IDSentrie 1000 Smart Identity Management system in place, these tasks are automated and managing the network is greatly simplified. Montgomery estimates that he has reclaimed at least 20 work hours per month that were once spent on provisioning customer accounts individually across SVWH's 320 production servers. Montgomery also states that the ability to quickly track critical firewall events back to the originating host using IDSentrie has simplified his troubleshooting and forensic activities significantly.

IDSentrie 1000 – "It's Like Magic"

Montgomery is also using the advanced reporting features of the IDSentrie 1000 system to provide identity-based reports, logging, and alerting for its Pix firewalls and sums it up by saying, "I never imagined the IDSentrie 1000 would be so useful, but now that I have it, it's hard to imagine that I've worked so long without it – it's like magic."

For more information about Silicon Valley Web Hosting, visit www.svwh.net

About A10 Networks

A10 Networks was founded in 2004 with a mission to create a new class of affordable identity-aware network solutions, including the industry's first "Smart" identity management system. A10's solutions help businesses and government increase efficiency and agility, address regulatory compliance and security risks while reducing the complexity and costs of managing global networks. A10's products unify critical identity and access management functions with networking and security to offer network administrators centralized management and unparalleled visibility into network activity. A10 is a well-financed, privately held company headquartered in San Jose, California, with offices in Beijing. For more information, visit www.a10networks.com.

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